

# Choosing a Quality Skilled Nursing Facility

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing skilled nursing facilities that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Skilled nursing facilities offer services to aid in patient recovery, like rehabilitation therapy and care from nurses and specialty care providers.

## Quality Assessment

We've created designations based on quality and performance metrics sourced from the UnitedHealthcare Medicare Advantage population and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Nursing Home Compare database. Additional considerations included skilled nursing facilities in active value-based contracts or the presence of an on-site clinician, which resulted in a high-performing provider designation.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about the high-performing skilled nursing facilities, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-Performing Skilled Nursing Facilities in Georgia

County Of SNF	SNF Name	Contact Information	County Of SNF	SNF Name	Contact Information
Bacon	Twin Oaks Convalescent Center	(912) 632-7293	Decatur	Bainbridge Health And Rehab	(229) 243-0931
Bibb	Pruitthealth - Peake	(478) 471-7474	Douglas	Douglasville Nursing And Rehabilitation Center	(770) 942-7111
Butts	Westbury Medical Care And Rehab	(770) 775-7832	Fayette	Condor Health Lafayette	(770) 461-2928
Catoosa	Nhc Healthcare Ft Oglethorpe	(706) 866-7700	Floyd	Rome Health And Rehabilitation Center	(706) 234-8281
Cherokee	Brian Center Health & Rehabilitation/Canton	(770) 479-5649	Forsyth	Chestnut Ridge Nsg & Rehab Ctr	(770) 889-0120
	Canton Nursing Center	(770) 479-8791	Fulton	A.G. Rhodes Home Inc The	(404) 688-6731
	Woodstock Nursing & Rehab Ctr	(770) 926-0016	Fulton	Signature Healthcare Of Buckhead	(404) 351-6041
Clayton	Jonesboro Nursing And Rehabilitation Center	(770) 473-4436	Glynn	Gracemore Nursing And Rehab	(912) 265-6771
	Riverdale Center	(770) 991-1050	Gordon	Calhoun Health Care Center	(706) 629-1289
Cobb	Pruitthealth - Austell	(770) 941-5750	Gwinnett	Life Care Center Of Gwinnett	(770) 923-0005
	Anderson Mill Health And Rehabilitation Center	(770) 941-8813	Gwinnett	Life Care Ctr Of Lawrenceville	(678) 442-0777
	Delmar Gardens Of Smyrna	(770) 432-4444	Gwinnett	Parkside Post Acute And Rehabilitation	(770) 972-2040
	Manor Care Rehabilitation Center - Marietta	(770) 971-5870	Henry	Westbury Mcdonough Llc	(770) 957-9081
	Roselane Health And Rehabilitation Center	(770) 792-9800	Jackson	Hill Haven Nursing Home - Jackson	(706) 336-8000
	Roswell Nursing & Rehab Center	(770) 998-1802	Lowndes	Pruitthealth - Lakehaven	(229) 242-7368
	Signature Healthcare At Tower Road	(770) 422-8913	Macon	Oaks Nursing Home Inc The	(478) 967-2223
	Signature Healthcare Of Marietta	(770) 422-2451	Marion	Magnolia Manor Of Marion County	(229) 649-7100
Columbia	University Extended Care/Westw	(706) 863-7514	Mc Duffie	Thomson Health And Rehabilitation	(706) 595-5574
Crawford	Roberta Health And Rehab	(478) 836-3101	Muscogee	Magnolia Manor Of Columbus Nursing Center - East	(706) 324-0387
Crisp	Cordele Health And Rehabilitation	(229) 273-1227	Muscogee	River Towne Center	(706) 561-1371
De Kalb	Budd Terrace At Wesley Woods	(404) 728-6500	Polk	Cedar Valley Nsg & Rehab Ctr	(770) 748-4116
	Pruitthealth - Brookhaven	(770) 451-0236	Richmond	Azalea Health And Rehabilitation Center	(706) 738-3301
	A.G. Rhodes Home Wesley Woods	(404) 315-0900	Richmond	Kentwood Nursing Facility	(706) 863-1188
	Briarwood Health And Rehabilitation Center	(770) 938-5740	Rockdale	Westbury Conyers Llc	(770) 483-3902
	Glenwood Health And Rehabilitation Center	(404) 284-6414	Spalding	Brightmoor Health Care Inc	(770) 228-8599
	Manor Care Rehabilitation Center - Decatur	(404) 296-5440	Spalding	Renaissance Center	(770) 227-8636
	North Decatur Health And Rehabilitation Center	(404) 292-0626	Stephens	Pruitthealth - Toccoa	(706) 886-8491
Fountainview Ctr For Alzheimer	(404) 325-7994	Thomas	Rose City Health And Rehabilitation Center	(229) 226-9322	
			Tift	Tifton Health And Rehabilitation Center	(229) 382-1665
			Turner	Pruitthealth - Ashburn	(229) 567-3473
			Upson	Providence Healthcare	(706) 647-6693
			Walker	Nhc Healthcare Rossville	(706) 861-0863
			Ware	Baptist Village Inc.	(912) 283-7050
			Washington	Washington Co Extended Care Fa	(478) 240-2005
			Wayne	Altamaha Healthcare Center	(912) 427-7792

# Frequently Asked Questions

## What is the purpose of the high-performing skilled nursing facility evaluation?

We've identified high-performing skilled nursing facilities to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of skilled nursing services. These designations are reviewed on a semi-annual basis.

## What are the criteria used to evaluate skilled nursing facilities?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the CMS Nursing Home Compare database.

The skilled nursing facility analysis uses a combination of average length of stay, acute readmission rate, presence of a value-based contract and on-site clinical presence, based on the UnitedHealthcare Medicare Advantage membership. In addition, we consider the following metrics from the CMS Nursing Home Compare database:

- Overall CMS star rating
- CMS health inspection rating
- Registered nurse staffing hours
- Overall CMS short term quality rating
- Percentage of re-hospitalizations after a skilled nursing facility admission

Based on analysis of UnitedHealthcare and CMS data, along with local market input, providers were identified as higher-performing and will be suggested for discharge planning recommendations.

## Can members select any skilled nursing facility that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a skilled nursing facility is identified as high-performing, members can choose from all participating skilled nursing facilities in the UnitedHealthcare network. Just because a skilled nursing facility isn't on this list doesn't mean that the facility can't provide quality health care services. Members can learn more by checking their benefits plan and asking their health care professionals.

## Who should I contact if I have questions about high-performing skilled nursing facilities?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a skilled nursing facility. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a skilled nursing facility from this list doesn't guarantee the quality of health care services members will receive from a skilled nursing facility and doesn't guarantee the outcome of any health care services members will receive.

Likewise, the fact that a skilled nursing facility isn't on this list doesn't mean that the skilled nursing facility doesn't provide quality health care services. \*Regardless of whether a skilled nursing facility is on this list, members have access to all skilled nursing facilities in the UnitedHealthcare network, as further described under the member's benefit plan.