

Choosing a Quality Skilled Nursing Facility

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing skilled nursing facilities that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Skilled nursing facilities offer services to aid in patient recovery, like rehabilitation therapy and care from nurses and specialty care providers.

Quality Assessment

We've created designations based on quality and performance metrics sourced from the UnitedHealthcare Medicare Advantage population and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Nursing Home Compare database. Additional considerations included skilled nursing facilities in active value-based contracts or the presence of an on-site clinician, which resulted in a high-performing provider designation.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about the high-performing skilled nursing facilities, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Skilled Nursing Facilities in Iowa

| County Of SNF | SNF Name | Contact Information | County Of SNF | SNF Name | Contact Information | |
|--------------------------|--|-------------------------------------|----------------|---------------------------------------|--|----------------|
| Adair | Community Care Center - Adair | (515) 523-2815 | Henry | Arbor Court | (319) 385-1400 | |
| Adams | Corning Specialty Care | (641) 322-4061 | | New London Specialty Care | (319) 367-5753 | |
| Allamakee | Thornton Manor Nursing And Care Center | (563) 538-4236 | Howard | Accura Healthcare Of Cresco | (563) 547-3580 | |
| | Northgate Care Center | (563) 568-3493 | | Colonial Manor Of Elma | (641) 393-2134 | |
| Benton | Belle Plaine Specialty Care | (319) 444-2500 | Ida | Willow Dale Wellness Village | (712) 365-4332 | |
| | Keystone Nursing Care Center Inc | (319) 442-3234 | Iowa | English Valley Nursing Care Center | (319) 664-3256 | |
| Black Hawk | Friendship Village Retirement | (319) 291-8100 | Jackson | Maquoketa Care Center | (563) 652-5195 | |
| | Laporte City Specialty Care | (319) 342-2125 | | Mill Valley Care Center | (563) 872-5521 | |
| | Manorcare Health Services - Black Hawk | (319) 234-7777 | Jasper | Newton Health Care Center | (641) 792-7440 | |
| | Newaldaya Lifescapes | (319) 268-0401 | Johnson | Briarwood Healthcare Center | (319) 338-7912 | |
| Bremer | Woodland Terrace | (319) 352-4540 | Jones | Monticello Nursing & Rehab Cen | (319) 465-5415 | |
| Butler | Dumont Wellness Center | (641) 857-3401 | Keokuk | Manor House Care Center | (641) 622-2142 | |
| | Maple Manor Village | (319) 347-2309 | Kossuth | Good Samaritan Society - Algona | (515) 295-2414 | |
| | Rehabilitation Center Of Allison | (319) 267-2791 | Linn | Hiawatha Care Center | (319) 378-8583 | |
| Shell Rock Senior Living | (319) 885-4341 | | | Manorcare Health Services - Linn | (319) 364-5151 | |
| Calhoun | Shady Oaks | (712) 464-3106 | | | Rehabilitation Center Of Lisbon | (319) 455-2547 |
| Carroll | Thomas Rest Haven | (712) 999-2253 | | | West Ridge Care Center | (319) 390-3367 |
| Cass | Atlantic Specialty Care | (712) 243-3952 | | | Northbrook Manor Care Center | (319) 393-1447 |
| Cedar | Cedar Manor Nursing Home | (563) 886-2133 | | Willow Gardens Care Center | (319) 377-7363 | |
| | Crestview Specialty Care | (319) 643-2551 | Louisa | Colonial Manors Of Columbus Community | (319) 728-2276 | |
| Cerro Gordo | Oakwood Care Center - Cerro Gordo | (641) 357-5244 | | Morning Sun Care Center | (319) 868-7751 | |
| | Rockwell Community Nursing Hom | (641) 822-3203 | | | Wapello Specialty Care | (319) 523-2001 |
| Clayton | Guttenberg Care Center | (563) 252-2281 | Lucas | Chariton Specialty Care | (641) 774-5921 | |
| Clinton | The Alverno Senior Care Community | (563) 242-1521 | Mahaska | Oskaloosa Care Center | (641) 676-3414 | |
| | Wheatland Manor | (563) 374-1295 | Marshall | State Center Specialty Care | (641) 483-2812 | |
| Davis | Bloomfield Care Center | (641) 664-2699 | Monona | Pleasant View Care Center | (712) 458-2417 | |
| Decatur | Lamoni Specialty Care | (641) 784-3388 | Monroe | Oakwood Specialty Care | (641) 932-7105 | |
| Delaware | Good Neighbor Home | (563) 927-3907 | Muscatine | Wilton Retirement Community | (563) 732-5067 | |
| Dickinson | Accura Healthcare Of Milford | (712) 338-4742 | Osceola | Sibley Specialty Care | (712) 754-3629 | |
| | Accura Healthcare Of Spirit Lake | (712) 336-3300 | Palo Alto | Emmetsburg Care Center | (712) 852-4266 | |
| Dubuque | Grand Meadows | (563) 588-1413 | | | West Bend Health And Rehabilitation | (515) 887-4071 |
| | | Manorcare Health Services - Dubuque | (563) 556-1161 | Polk | Kennybrook Village | (515) 369-3900 |
| | Shady Rest Care Center - Dubuque | (563) 852-3277 | | | Prairie Vista Village | (515) 967-8700 |
| Emmet | Valley Vue Care Center | (712) 864-3567 | | | Manorcare Health Services -West Des Moines | (515) 222-5991 |
| Fayette | Oelwein Health Care Center | (319) 283-2794 | | | Parkridge Specialty Care | (515) 265-5348 |
| Floyd | Nora Springs Care Center | (641) 749-5331 | | | The Bridges At Ankeny | (515) 963-9815 |
| Franklin | Rehabilitation Center Of Hampton | (641) 456-4701 | Pottawattamie | Midlands Living Center L L C | (712) 323-7135 | |
| Hancock | Concord Care Center | (641) 923-2677 | | | North Crest Living Center | (712) 328-2333 |
| | | Westview Care Center | (641) 843-3835 | | | |
| Hardin | Eldora Specialty Care | (641) 939-3491 | | | | |
| | Grand Ji Vante | (641) 847-3531 | | | | |
| | Heritage Care Center - Hardin | (641) 648-4250 | | | | |

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| County Of SNF | SNF Name | Contact Information |
|---------------|---|---------------------|
| Poweshiek | Brooklyn Community Estates | (641) 522-9263 |
| | Montezuma Specialty Care | (641) 623-5497 |
| | St Francis Manor | (641) 236-7592 |
| | Mayflower Home | (641) 236-6151 |
| Scott | Kahl Home For The Aged & Infirm | (563) 324-1621 |
| | Manorcare Health Services - Scott | (563) 324-3276 |
| | Manorcare Health Services-utica Ridge | (563) 344-2000 |
| Sioux | Hillcrest Health Care Center - Sioux | (712) 551-1074 |
| Story | Northridge Village | (515) 232-1000 |
| Tama | Sunny Hill Care Center | (641) 484-4061 |
| Taylor | Bedford Specialty Care | (712) 523-2161 |
| | Lenox Care Center | (641) 333-2226 |
| Union | Creston Specialty Care | (641) 782-8511 |
| Wapello | Good Samaritan Society - Ottumwa | (641) 682-8041 |
| Warren | Westview Of Indianola Care Center | (515) 961-3189 |
| Webster | Friendship Haven Inc | (515) 573-2121 |
| Winnebago | Lake Mills Care Center | (641) 592-4900 |
| Winneshiek | Ossian Senior Hospice | (563) 532-9440 |
| Woodbury | Mercyone Siouxland Medical Center - Snf | (712) 279-5697 |
| | Correctionville Specialty Care | (712) 372-4466 |
| Worth | Manly Specialty Care | (641) 454-2223 |
| Wright | Rehabilitation Center Of Belmond | (641) 444-3915 |

Frequently Asked Questions

What is the purpose of the high-performing skilled nursing facility evaluation?

We've identified high-performing skilled nursing facilities to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of skilled nursing services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate skilled nursing facilities?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the CMS Nursing Home Compare database.

The skilled nursing facility analysis uses a combination of average length of stay, acute readmission rate, presence of a value-based contract and on-site clinical presence, based on the UnitedHealthcare Medicare Advantage membership. In addition, we consider the following metrics from the CMS Nursing Home Compare database:

- Overall CMS star rating
- CMS health inspection rating
- Registered nurse staffing hours
- Overall CMS short term quality rating
- Percentage of re-hospitalizations after a skilled nursing facility admission

Based on analysis of UnitedHealthcare and CMS data, along with local market input, providers were identified as higher-performing and will be suggested for discharge planning recommendations.

Can members select any skilled nursing facility that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a skilled nursing facility is identified as high-performing, members can choose from all participating skilled nursing facilities in the UnitedHealthcare network. Just because a skilled nursing facility isn't on this list doesn't mean that the facility can't provide quality health care services. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing skilled nursing facilities?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a skilled nursing facility. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a skilled nursing facility from this list doesn't guarantee the quality of health care services members will receive from a skilled nursing facility and doesn't guarantee the outcome of any health care services members will receive.

Likewise, the fact that a skilled nursing facility isn't on this list doesn't mean that the skilled nursing facility doesn't provide quality health care services. *Regardless of whether a skilled nursing facility is on this list, members have access to all skilled nursing facilities in the UnitedHealthcare network, as further described under the member's benefit plan.