

Choosing a Quality Skilled Nursing Facility

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing skilled nursing facilities that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Skilled nursing facilities offer services to aid in patient recovery, like rehabilitation therapy and care from nurses and specialty care providers.

Quality Assessment

We've created designations based on quality and performance metrics sourced from the UnitedHealthcare Medicare Advantage population and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Nursing Home Compare database. Additional considerations included skilled nursing facilities in active value-based contracts or the presence of an on-site clinician, which resulted in a high-performing provider designation.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about the high-performing skilled nursing facilities, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Skilled Nursing Facilities in Michigan

County Of SNF	SNF Name	Contact Information	County Of SNF	SNF Name	Contact Information
Alcona	Lincoln Haven Nursing & Rehab Comm.	(989) 736-8481	Marquette	Marquette County Medical Care Facility	(906) 485-1061
Allegan	Laurels Of Sandy Creek (The)	(269) 792-2249	Mecosta	Altercare Of Big Rapids Ctr For Rehab & Nursing Ca	(231) 796-3185
	Life Care Center Of Plainwell	(269) 685-9805		Midland	Brittany Manor
Alpena	Medilodge Of Alpena	(989) 356-2194	Missaukee	Autumnwood Of Mcbain	(231) 825-2990
	Medilodge Of Green View	(989) 356-1030		Monroe	Promedica Monroe Skilled Nursing And Rehab
Arenac	Medilodge Of Sterling	(989) 654-2496	Wellspring Lutheran Nursing And Rehab Services		(734) 241-9533
Baraga	Bayside Village	(906) 524-6531	Fountain View Of Monroe		(734) 243-8800
Bay	Bay Shores Senior Care And Rehab Center	(989) 686-3770	Hickory Ridge Of Temperance		(734) 206-8200
	Heartland Health Care Center-hampton	(989) 895-8539	Medilodge Of Monroe	(734) 242-6282	
Berrien	Coventry House Inn	(269) 428-1111	Muskegon	Hillcrest Nursing And Rehab Community	(231) 744-1641
	Royalton Manor L L C	(269) 556-9050		Oakland	Bellbrook
West Woods Of Niles	(269) 684-2810	Fox Run Village	(248) 668-8720		
Calhoun	Evergreen Manor Senior Care Ce	(269) 969-6110	Heartland Health Care Center-oakland		(248) 729-4400
	Heartland Health Care Center-battle Creek	(269) 965-3327	South Lyon Senior Care And Rehab Ctr		(248) 437-2048
Crawford	Laurels Of Bedford (The)	(269) 968-2296	The Neighborhoods Of White Lake	(248) 618-4100	
	Grayling Nursing & Rehab Community	(989) 348-2801	Wellbridge Of Novi Llc	(248) 662-2300	
Delta	Christian Park Health Care Center	(906) 786-6907	Ogemaw	The Villa At West Branch	(989) 345-3600
	Christian Park Village	(906) 786-0408		The Villa At Rose City	(989) 685-2442
Dickinson	Manorcare Nursing And Rehab Center	(906) 774-4805	Oscoda	Wellspring Lutheran Services - Oscoda	(989) 848-2241
Eaton	Regency At Lansing West	(517) 731-6200	Ottawa	Riverside Nursing Centre	(616) 842-4120
	Caretel Inns Of Linden	(810) 735-9400		Allendale Nursing And Rehab Community	(616) 895-6688
Genesee	Heartland Health Care Center-briarwood	(810) 736-0600		Heritage Nursing And Rehab Community	(616) 772-9191
	Heartland Health Care Center-fostrian	(810) 659-5695		Inn At Freedom Village The	(616) 820-7600
	Regency At Grand Blanc	(810) 695-8920	Presque Isle	Medilodge Of Rogers City	(989) 734-2151
	Willowbrook Manor	(810) 733-0290		Saginaw	Saginaw Senior Care And Rehab Center
Crestmont Nursing Care Center	(810) 629-4105	Sanilac	Autumnwood Of Deckerville	(810) 376-2145	
Grand Traverse	Medilodge Of Traverse City	(231) 947-9511	Shiawassee	Durand Senior Care And Rehab Center	(989) 288-3166
	The Villa At Traverse Point	(231) 941-1200	St. Clair	Medilodge Of Port Huron	(810) 385-7447
Gratiot	Warwick Living Center	(989) 463-2200		Medilodge Of Yale Inc	(810) 387-3226
	Laurels Of Fultonthe	(989) 236-5433	St. Joseph	Heartland Health Care Center-three Rivers	(269) 273-8661
Schnepp Senior Care And Rehab Center	(989) 681-5721	Tuscola		Fisher Senior Care And Rehab	(989) 843-6185
Ingham	Holt Senior Care And Rehab Center L L C	(517) 694-2144	Washtenaw	Heartland Health Care Center-ann Arbor	(734) 975-2600
Ionia	Skld Ionia	(616) 527-0080		Regency At Bluffs Park	(734) 887-8700
Iosco	Lakeview Manor Healthcare Center	(989) 362-2211			
Kalamazoo	Borgess Gardens	(269) 552-6500			
	Valley Health Center	(616) 301-6209			
	Healthbridge Post-acute Rehabilitation	(616) 333-1200			
	Metron Of Cedar Springs	(616) 696-0170			
	Porter Hills Health Center	(616) 949-4971			
Kent	Medilodge Of Wyoming	(616) 261-3960			
	Lenawee Medical Care Facility	(517) 263-6794			
	Provincial House Of Adrian	(517) 263-0781			
	Caretel Inns Of Brighton	(810) 220-5222			
Livingston	Advantage Living Center - Armada	(586) 784-5322			
	Heartland Health Care Center - Sterling Heights	(586) 274-9044			
Macomb	Lakepointe Senior Care And Rehab Ctr	(586) 468-0827			
	Sanctuary At Fraser Villa	(586) 293-3300			



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Wayne	Advantage Living Center - Southgate	(734) 284-4620
	Camelot Hall Convalescent Ctr	(734) 522-1444
	Four Chaplains Nrsg Care Ctr	(734) 261-9500
	Hartford Nursing & Rehabilitation Center	(313) 836-1700
	Heartland Health Care Center - Grosse Pointe Woods	(586) 778-0800
	Heartland Health Care Center-allen Park	(313) 386-2150
	Heartland Health Care Center-canton	(734) 394-3100
	Heartland Health Care Center-dearborn Heights	(313) 274-4600
	Heartland Health Care Center-livonia	(734) 427-8270
	Livonia Woods Nursing And Rehabilitation	(734) 421-6564
	Marycrest Manor - Wayne	(734) 427-9175
	Marywood Nursing Care Center	(734) 464-0600
	Medilodge Of Plymouth	(734) 453-3983
	Omni Continuing Care	(313) 571-5555
	Qualicare Nursing Home	(313) 925-6655
	Regency At Canton	(734) 879-4100
West Oaks Senior Care & Rehab Center	(313) 255-6450	

Frequently Asked Questions

What is the purpose of the high-performing skilled nursing facility evaluation?

We've identified high-performing skilled nursing facilities to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of skilled nursing services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate skilled nursing facilities?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the CMS Nursing Home Compare database.

The skilled nursing facility analysis uses a combination of average length of stay, acute readmission rate, presence of a value-based contract and on-site clinical presence, based on the UnitedHealthcare Medicare Advantage membership. In addition, we consider the following metrics from the CMS Nursing Home Compare database:

- Overall CMS star rating
- CMS health inspection rating
- Registered nurse staffing hours
- Overall CMS short term quality rating
- Percentage of re-hospitalizations after a skilled nursing facility admission

Based on analysis of UnitedHealthcare and CMS data, along with local market input, providers were identified as higher-performing and will be suggested for discharge planning recommendations.

Can members select any skilled nursing facility that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a skilled nursing facility is identified as high-performing, members can choose from all participating skilled nursing facilities in the UnitedHealthcare network. Just because a skilled nursing facility isn't on this list doesn't mean that the facility can't provide quality health care services. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing skilled nursing facilities?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a skilled nursing facility. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a skilled nursing facility from this list doesn't guarantee the quality of health care services members will receive from a skilled nursing facility and doesn't guarantee the outcome of any health care services members will receive.

Likewise, the fact that a skilled nursing facility isn't on this list doesn't mean that the skilled nursing facility doesn't provide quality health care services. *Regardless of whether a skilled nursing facility is on this list, members have access to all skilled nursing facilities in the UnitedHealthcare network, as further described under the member's benefit plan.