

Choosing a Quality Skilled Nursing Facility

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing skilled nursing facilities that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Skilled nursing facilities offer services to aid in patient recovery, like rehabilitation therapy and care from nurses and specialty care providers.

Quality Assessment

We've created designations based on quality and performance metrics sourced from the UnitedHealthcare Medicare Advantage population and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Nursing Home Compare database. Additional considerations included skilled nursing facilities in active value-based contracts or the presence of an on-site clinician, which resulted in a high-performing provider designation.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about the high-performing skilled nursing facilities, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Skilled Nursing Facilities in Missouri

County Of SNF	SNF Name	Contact Information	County Of SNF	SNF Name	Contact Information
Barry	Lacoba Homes Inc	(417) 235-7895	Howard	Glasgow Gardens	(660) 338-2297
Barton	Truman Healthcare & Rehabilitation Center	(417) 682-5718	Howell	Nhc Healthcare West Plains	(417) 256-0798
Benton	Warsaw Health And Rehabilitation Center	(660) 438-2970	Jackson	Bishop Spencer Place Inc The	(816) 931-4277
Boone	Columbia Manor Care Center	(573) 449-1246		John Knox Village Care Center	(816) 246-4343
	Lenoir Health Care Center	(573) 876-5800		Monterey Park Rehabilitation & Health Care Center	(816) 795-7888
	South Hampton Place	(573) 874-3674		Villages Of Jackson Creek The	(816) 795-1433
Caldwell	Hill Crest Manor	(816) 583-2119		Carondelet Manor	(816) 941-1300
Camden	Osage Beach Rehabilitation And Health Care Center	(573) 348-2225	Jasper	Joplin Health And Rehabilitation Center	(417) 623-5264
Cape Girardeau	Chateau Girardeau	(573) 335-1281	Jefferson	Crystal Oaks	(636) 933-1818
	Heartland Care And Rehabilitation Center	(573) 334-5225		Scenic Nursing And Rehabilitation Center Llc	(636) 931-2995
Cass	Carnegie Village Rehabilitation & Health Care Cent	(816) 348-8815		Festus Manor	(636) 931-9066
	Foxwood Springs Living Center	(816) 331-3111	Linn	Mclarney Manor	(660) 258-7402
	Beautiful Savior Home	(816) 331-0781	Moniteau	California Care Center	(573) 796-3127
Chariton	Pioneer Skilled Nursing Center	(660) 376-2001	Newton	Granby House	(417) 472-6271
Christian	Nixa Nursing & Rehab	(417) 725-1777	Oregon	Shady Oaks Healthcare Center	(417) 264-7256
Clay	Linden Woods Village	(816) 268-4000	Scott	Hunter Acres Caring Center	(573) 471-7130
	Smithville Living Center	(816) 532-0888		Sikeston Convalescent Center	(573) 471-6900
Cole	St Joseph's Bluffs	(573) 635-0166	Shannon	Birch View Nursing Center	(573) 292-3212
Cooper	Riverdell Care Center	(660) 882-7600	St. Charles	Villages Of St Peters The	(636) 922-7600
	Katy Manor	(660) 834-3111		Alexian Brothers Sherbrooke Village	(314) 544-1111
Crawford	Cuba Manor Inc	(573) 885-4500		Bethesda Dilworth	(314) 968-5460
Dade	Good Shepherd Community Care And Rehabilitation	(417) 232-4571		Brooking Park	(314) 576-5545
				Delmar Gardens North	(314) 355-1516
Dunklin	Heritage Nursing Center-skilled Nurs By Americare	(573) 888-1044		Delmar Gardens Of Chesterfield	(636) 532-0150
				Delmar Gardens Of Creve Coeur	(314) 434-5900
Franklin	Grandview Healthcare Center - Franklin	(636) 239-9190		Delmar Gardens Of Meramec Valley	(636) 343-0016
	New Haven Care Center	(573) 237-2103		Life Care Center Of Florissant	(314) 831-3752
	Pacific Care Center	(636) 271-4222		Lutheran Convalescent Home	(314) 968-5570
Gasconade	Frene Valley Of Owensville-a Stonebridge Community	(573) 437-6877		Lutheran Senior Services At Meramec Bluffs	(636) 861-0600
			Mary Queen And Mother Center	(314) 961-8000	
Greene	Brookhaven Nursing & Rehab Glendale Gardens Nursing & Rehab James River Nursing And Rehabilitation Neighborhoods At Quail Creek The Republic Nursing & Rehab Sonshine Manor Strafford Care Center	(417) 874-9600 (417) 889-9955 (417) 889-9500 (417) 889-1275 (417) 732-1822 (417) 732-2929 (417) 736-9332	Surrey Place St Lukes Hosp Skilled Nursing	(314) 542-3300	
			Stoddard	Cypress Point-skilled Nursing By Americare	(573) 624-8908
			Stone	Tablerock Healthcare	(417) 739-2481
			Texas	Houston House	(417) 967-2527
			Vernon	Moore-few Care Center	(417) 448-3841
			Wayne	Clark's Mountain Nursing Center	(573) 223-4297
Holt	Oregon Care Center Tiffany Heights	(660) 446-3355 (660) 442-3146	Webster	Marshfield Care Center For Rehab And Healthcare	(417) 859-3701
			Wright	Autumn Oaks Caring Center	(417) 926-5128

Frequently Asked Questions

What is the purpose of the high-performing skilled nursing facility evaluation?

We've identified high-performing skilled nursing facilities to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of skilled nursing services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate skilled nursing facilities?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the CMS Nursing Home Compare database.

The skilled nursing facility analysis uses a combination of average length of stay, acute readmission rate, presence of a value-based contract and on-site clinical presence, based on the UnitedHealthcare Medicare Advantage membership. In addition, we consider the following metrics from the CMS Nursing Home Compare database:

- Overall CMS star rating
- CMS health inspection rating
- Registered nurse staffing hours
- Overall CMS short term quality rating
- Percentage of re-hospitalizations after a skilled nursing facility admission

Based on analysis of UnitedHealthcare and CMS data, along with local market input, providers were identified as higher-performing and will be suggested for discharge planning recommendations.

Can members select any skilled nursing facility that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a skilled nursing facility is identified as high-performing, members can choose from all participating skilled nursing facilities in the UnitedHealthcare network. Just because a skilled nursing facility isn't on this list doesn't mean that the facility can't provide quality health care services. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing skilled nursing facilities?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a skilled nursing facility. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a skilled nursing facility from this list doesn't guarantee the quality of health care services members will receive from a skilled nursing facility and doesn't guarantee the outcome of any health care services members will receive.

Likewise, the fact that a skilled nursing facility isn't on this list doesn't mean that the skilled nursing facility doesn't provide quality health care services. *Regardless of whether a skilled nursing facility is on this list, members have access to all skilled nursing facilities in the UnitedHealthcare network, as further described under the member's benefit plan.