

Choosing a Quality Skilled Nursing Facility

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing skilled nursing facilities that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Skilled nursing facilities offer services to aid in patient recovery, like rehabilitation therapy and care from nurses and specialty care providers.

Quality Assessment

We've created designations based on quality and performance metrics sourced from the UnitedHealthcare Medicare Advantage population and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Nursing Home Compare database. Additional considerations included skilled nursing facilities in active value-based contracts or the presence of an on-site clinician, which resulted in a high-performing provider designation.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about the high-performing skilled nursing facilities, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Skilled Nursing Facilities in South Carolina

County Of SNF	SNF Name	Contact Information
Aiken	Anchor Rehab And Healthcare Center Of Aiken Llc	(803) 643-3694
	Nhc Healthcare - North Augusta	(803) 278-4272
Anderson	Iva Rehabilitation And Healthcare Center Llc	(864) 348-7433
	Linley Park Rehabilitation And Healthcare Center	(864) 226-3427
	Brookdale Anderson	(864) 261-3875
	Nhc Healthcare - Anderson	(864) 226-8356
Charleston	Franke Health Care Center	(843) 856-4700
	Heartland Health And Rehabilitation Care Center-ha	(843) 553-0656
	Heartland Of West Ashley Rehab And Nursing Center	(843) 763-0233
	Nhc Health Care Charleston	(843) 766-5228
Darlington	Morrell Nursing Center	(843) 383-5164
	Oakhaven Nursing Center	(843) 398-7041
Dorchester	Presbyterian Communities Of South Carolina-summerv	(843) 873-2550
Florence	Presbyterian Communities Of South Carolina-florenc	(843) 665-2222
Greenville	River Falls Rehabilitation And Healthcare Center	(864) 836-6381
	Simpsonville Rehabilitation And Healthcare Center	(864) 963-6069
	Brushy Creek Post Acute	(864) 688-3800
	Ghs Greenville Memorial Subacute Unit	(864) 834-5132
	Heartland Health Care Center - Greenville East	(864) 246-2721
	Heartland Health Care Center - Greenville West	(864) 246-2721
	Nhc Healthcare - Greenville	(864) 458-7566
	Nhc Healthcare - Mauldin	(864) 675-6421
Horry	Rolling Green Village	(864) 987-9800
	Loris Rehab And Nursing Center Llc	(843) 716-7106
	Myrtle Beach Manor	(843) 449-5283
Jasper	Pruitthealth-conway At Conway Medical Center	(843) 347-8179
	Nhc Healthcare - Bluffton	(843) 705-8220
Kershaw	Kershawhealth Karesh Long Term Care	(803) 432-4311
Lancaster	White Oak Manor - Lancaster	(803) 286-1464
Laurens	Nhc Healthcare - Laurens	(864) 984-6584
	Presbyterian Communities Of South Carolina- Clinto	(864) 833-5190
Lexington	Nhc Healthcare - Lexington	(803) 939-0026
	Presbyterian Home Of South Carolina-columbia	(803) 796-8700
Mccormick	Mccormick Rehabilitation And Healthcare Center	(864) 391-2390
Newberry	White Oak Manor - Newberry	(803) 276-6060
Pickens	Capstone Rehabilitation And Healthcare	(864) 859-3236
	Manna Rehabilitation & Healthcare Center Llc	(864) 878-4739
	Presbyterian Home Of Sc - Foothills	(864) 859-3367
	Heartland Of Columbia Rehab And Nursing Center	(803) 256-4983
Richland	Nhc Healthcare - Parklane	(803) 741-9090
	Rice Nursing Home	(803) 691-5720
	White Oak Manor - Columbia	(803) 782-4363
	Wildewood Downs Nursing And Rehabilitation Center	(803) 788-5115
Spartanburg	Rosecrest Rehabilitation And Healthcare Center	(864) 599-8600
	White Oak At North Grove Inc	(864) 345-1700
	White Oak Estates	(864) 579-7004
	White Oak Manor - Spartanburg	(864) 585-0241
	Nhc Healthcare - Sumter	(803) 773-5567
Union	Heartland Health Care Center - Union	(864) 427-0306
York	White Oak Manor - Rock Hill	(803) 366-8155
	White Oak Manor - York	(803) 684-0035

Frequently Asked Questions

What is the purpose of the high-performing skilled nursing facility evaluation?

We've identified high-performing skilled nursing facilities to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of skilled nursing services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate skilled nursing facilities?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the CMS Nursing Home Compare database.

The skilled nursing facility analysis uses a combination of average length of stay, acute readmission rate, presence of a value-based contract and on-site clinical presence, based on the UnitedHealthcare Medicare Advantage membership. In addition, we consider the following metrics from the CMS Nursing Home Compare database:

- Overall CMS star rating
- CMS health inspection rating
- Registered nurse staffing hours
- Overall CMS short term quality rating
- Percentage of re-hospitalizations after a skilled nursing facility admission

Based on analysis of UnitedHealthcare and CMS data, along with local market input, providers were identified as higher-performing and will be suggested for discharge planning recommendations.

Can members select any skilled nursing facility that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a skilled nursing facility is identified as high-performing, members can choose from all participating skilled nursing facilities in the UnitedHealthcare network. Just because a skilled nursing facility isn't on this list doesn't mean that the facility can't provide quality health care services. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing skilled nursing facilities?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a skilled nursing facility. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a skilled nursing facility from this list doesn't guarantee the quality of health care services members will receive from a skilled nursing facility and doesn't guarantee the outcome of any health care services members will receive.

Likewise, the fact that a skilled nursing facility isn't on this list doesn't mean that the skilled nursing facility doesn't provide quality health care services. *Regardless of whether a skilled nursing facility is on this list, members have access to all skilled nursing facilities in the UnitedHealthcare network, as further described under the member's benefit plan.