

Choosing a Quality Skilled Nursing Facility

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing skilled nursing facilities that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Skilled nursing facilities offer services to aid in patient recovery, like rehabilitation therapy and care from nurses and specialty care providers.

Quality Assessment

We've created designations based on quality and performance metrics sourced from the UnitedHealthcare Medicare Advantage population and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Nursing Home Compare database. Additional considerations included skilled nursing facilities in active value-based contracts or the presence of an on-site clinician, which resulted in a high-performing provider designation.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about the high-performing skilled nursing facilities, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Skilled Nursing Facilities in Utah

County Of SNF	SNF Name	Contact Information
Box Elder	Pioneer Care Center - Box Elder	(435) 723-5289
	Willow Glen Health And Rehab	(435) 723-7777
Cache	Rocky Mountain Care - Logan	(435) 750-5501
Carbon	Pinnacle Nursing And Rehabilitation Center	(435) 637-9213
Davis	Avalon Care Center-bountiful	(801) 951-2273
	Fairfield Village Rehabilitation	(801) 807-0113
	South Davis Specialty Care	(801) 295-2361
	Thatcher Brook Rehabilitation & Care Center	(801) 614-5700
Duchesne	Uintah Basin Rehabilitation And Senior Villa	(435) 725-2051
Garfield	Garfield County Nursing Home	(435) 676-1265
	Country Life Care Center	(801) 417-9400
Salt Lake	Draper Rehabilitation And Care Center	(801) 571-2704
	Holladay Healthcare Center	(801) 277-7002
	Life Care Center Of Salt Lake City	(801) 261-3664
	Rocky Mountain Care - Riverton	(801) 693-3900
	Sandy Health And Rehab	(801) 561-9839
	Spring Creek Healthcare Center	(801) 272-1892
	St Joseph Villa	(801) 487-7557
	Stonehenge Of South Jordan Llc	(801) 253-1370
	William E Christoffersen Salt Lake Veterans Home	(801) 584-1900
	Woodland Park Rehabilitation And Care Center	(801) 268-4766
Sevier	Highland Care Center - Salt Lake	(801) 278-2839
	Stonehenge Of Richfield	(435) 896-2000
Tooele	Richfield Rehabilitation And Care Center	(435) 896-8211
	Rocky Mountain Care - Willow Springs	(801) 397-4200
Utah	Mervyn Sharp Bennion Central Utah Veterans Home	(801) 465-5400
	Pointe Meadows Health And Rehabilitation	(385) 374-5600
	Stonehenge Of American Fork	(801) 642-2000
Washington	Stonehenge Of Orem	(801) 850-5454
	Coral Desert Rehabilitation And Care	(435) 674-5195
	Hurricane Health And Rehabilitation	(435) 635-9833
	Red Cliffs Health And Rehab	(435) 628-7770
Weber	Southern Utah Veterans Home - Ivins	(435) 634-5220
	George E Wahlen Ogden Veterans Home	(801) 334-4300
	Harrison Pointe Healthcare And Rehabilitation	(801) 399-5609
	Mt Ogden Health And Rehabilitation Center	(801) 479-5700

Frequently Asked Questions

What is the purpose of the high-performing skilled nursing facility evaluation?

We've identified high-performing skilled nursing facilities to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of skilled nursing services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate skilled nursing facilities?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the CMS Nursing Home Compare database.

The skilled nursing facility analysis uses a combination of average length of stay, acute readmission rate, presence of a value-based contract and on-site clinical presence, based on the UnitedHealthcare Medicare Advantage membership. In addition, we consider the following metrics from the CMS Nursing Home Compare database:

- Overall CMS star rating
- CMS health inspection rating
- Registered nurse staffing hours
- Overall CMS short term quality rating
- Percentage of re-hospitalizations after a skilled nursing facility admission

Based on analysis of UnitedHealthcare and CMS data, along with local market input, providers were identified as higher-performing and will be suggested for discharge planning recommendations.

Can members select any skilled nursing facility that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a skilled nursing facility is identified as high-performing, members can choose from all participating skilled nursing facilities in the UnitedHealthcare network. Just because a skilled nursing facility isn't on this list doesn't mean that the facility can't provide quality health care services. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing skilled nursing facilities?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a skilled nursing facility. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a skilled nursing facility from this list doesn't guarantee the quality of health care services members will receive from a skilled nursing facility and doesn't guarantee the outcome of any health care services members will receive.

Likewise, the fact that a skilled nursing facility isn't on this list doesn't mean that the skilled nursing facility doesn't provide quality health care services. *Regardless of whether a skilled nursing facility is on this list, members have access to all skilled nursing facilities in the UnitedHealthcare network, as further described under the member's benefit plan.