

Choosing a Quality Skilled Nursing Facility

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing skilled nursing facilities that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Skilled nursing facilities offer services to aid in patient recovery, like rehabilitation therapy and care from nurses and specialty care providers.

Quality Assessment

We've created designations based on quality and performance metrics sourced from the UnitedHealthcare Medicare Advantage population and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Nursing Home Compare database. Additional considerations included skilled nursing facilities in active value-based contracts or the presence of an on-site clinician, which resulted in a high-performing provider designation.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about the high-performing skilled nursing facilities, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Skilled Nursing Facilities in Wisconsin

County Of SNF	SNF Name	Contact Information	County Of SNF	SNF Name	Contact Information	
Ashland	Court Manor Health Services	(715) 682-8172	Marinette	Rennes Health And Rehab Center-east	(715) 582-3962	
Barron	Dove Healthcare - Rice Lake	(715) 234-2604		Rennes Health And Rehab Center-west	(715) 582-3906	
	Atrium Post Acute Care Of Chetek	(715) 924-4891	Marquette	Montello Care Center	(608) 297-2153	
Brown	Odd Fellow Home	(920) 437-6523	Milwaukee	Clement Manor Health Care Center	(414) 321-1800	
	Rennes Health And Rehab Center-depere	(920) 336-5680		Dycora Transitional Health - Greendale	(414) 421-0088	
	Woodside Lutheran Home	(920) 499-1481		Milwaukee Catholic Home	(414) 220-4610	
	Bornemann Nursing Home	(920) 468-8675		St Anne's Salvatorian Campus	(414) 463-7570	
	Ccc Of West Green Bay	(920) 499-5191		St Camillus Health Center - Milwaukee	(414) 258-1814	
Burnett	Burnett Medical Center	(715) 463-5355	Monroe	Morrow Memorial Home	(608) 269-3168	
Calumet	Willowdale Health Services	(920) 898-5706	Oconto	Bay At Oconto Health And Rehab Center	(920) 834-4575	
Chippewa	Chippewa Manor Nursing And Rehabilitation	(715) 723-4437			Bay At Suring Health And Rehab Center	(920) 842-2191
	Dove Healthcare - Bloomer	(715) 568-9770			Atrium Post Acute Care Of Oconto Falls	(920) 848-3272
	Wissota Health And Regional Vent Center	(715) 723-9341	Oneida	Rennes Health And Rehab Center-rhinelander	(715) 420-0728	
Clark	Clark County Rehabilitation & Living Center	(715) 229-2172	Outagamie	Brewster Village	(920) 832-5400	
Columbia	Colonial Center - Clark	(715) 223-2352			Good Shepherd Services Ltd	(920) 833-6856
	Tivoli At Divine Savior Healthcare	(608) 745-5900			Manorcare Health Services - Outagamie	(920) 731-6646
Dane	Capitol Lakes Health Center	(608) 283-2000		Recovery Inn An Eduro Healthcare Community	(920) 560-1060	
	Ingleside Manor	(608) 437-5511	Pierce	Rennes Health And Rehab Center-Appleton	(920) 731-7310	
Dodge	Clearview	(920) 386-3400			Plum City Care Ctr	(715) 647-2401
		Hope Health And Rehab		(920) 269-4386		Prescott Nursing And Rehab Community
Door	Randolph Health Services	(920) 326-3171	Price	Aspirus Pleasant View	(715) 339-3113	
	Sturgeon Bay Health Services	(920) 743-6274	Racine	Ascension Living - Lakeshore At Siena	(262) 687-2241	
Douglas	Villa Marina Health And Rehab Ctr	(715) 392-3300	Richland	Schmitt Woodland Hills	(608) 647-8931	
Dunn	Middle River Hcc	(715) 398-3523	Rock	Evansville Manor Nursing And Rehab Llc	(608) 882-5700	
	Colfax Health And Rehabilitation Center	(715) 962-3186	Sauk	Ridgeview Terrace Long Term Care	(608) 524-6577	
Eau Claire	Dove Healthcare-west	(715) 552-1030	Sawyer	Hayward Health Services	(715) 634-2202	
	Oakwood Health Services	(715) 833-0400			Water's Edge	(715) 934-4321
	Harbor Haven Health & Rehabilitation	(920) 929-3500		Sheboygan	Morningside Health Services	(920) 457-5046
Manorcare Health Services - Fond Du Lac	(920) 922-7342		Pine Haven Christian Home		(920) 467-2401	
Villa Loretto Nursing Home	(920) 753-3211		Rocky Knoll Health Care		(920) 893-6441	
Fond Du Lac	Fond Du Lac Lutheran Home	(920) 921-9520		Sunny Ridge Nursing And Rehab Center	(920) 459-3028	
Green Lake	Markesan Resident Home	(920) 398-2751	St. Croix	Hammond Health Services	(715) 796-2218	
Iron	Villa Maria Health And Rehab Ctr	(715) 561-3200		Park View Home	(715) 698-2451	
Jefferson	Lake Mills Health Services	(920) 648-8344	Taylor	Aspirus Care & Rehab-medford	(715) 748-8100	
Juneau	Crest View Nursing Home	(608) 562-3667			Rib Lake Health Services	(715) 427-5291
		Fair View Nursing And Rehab Center	(608) 847-6161	Trempealeau	Pigeon Falls Hcc	(715) 983-2293
Kenosha	Brookside Care Center	(262) 653-3800	Vernon	Vernon Manor	(608) 637-5400	
Kewaunee	Algoma Medical Center	(920) 487-5511	Walworth	Lakeland Health Care Ctr	(262) 741-3600	
	Atrium Post Acute Care Of Kewaunee	(920) 388-4111	Washington	Cedar Lake Health And Rehab Center	(262) 306-2100	
La Crosse	Benedictine Manor Of Lacrosse	(608) 788-9870				
Lincoln	Riverview Health Services	(715) 453-2511				
Manitowoc	Shady Lane Nursing Care Center	(920) 682-8254				
Marathon	Benedictine Manor Of Wausau	(715) 675-9451				
	Rennes Health And Rehab Center-weston	(715) 393-0400				

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Waukesha	Care Age Of Brookfield	(262) 821-3939
	Ccc Of Pewaukee	(262) 523-0933
	Congregational Home Inc	(262) 781-0550
	Lake Country Health Services	(262) 560-2400
	Lindengrove Menomonee Falls	(262) 253-2700
	Lindengrove Mukwonago	(262) 363-6830
Waupaca	St Joseph Residence - Waupaca	(920) 982-5354
	Bethany Home - Waupaca	(715) 258-5521
	Iola Living Assistance Inc	(715) 445-2412
Winnebago	Evergreen Health Center	(920) 233-2340
	Omro Care Center	(920) 685-2755
	Park View Health Center	(920) 237-6300
	Peabody Manor	(920) 738-3000
Wood	Atrium Post Acute Care Of Marshfield	(715) 387-1188
	Atrium Post Acute Care Of Wisconsin Rapids	(715) 421-3140

Frequently Asked Questions

What is the purpose of the high-performing skilled nursing facility evaluation?

We've identified high-performing skilled nursing facilities to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of skilled nursing services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate skilled nursing facilities?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the CMS Nursing Home Compare database.

The skilled nursing facility analysis uses a combination of average length of stay, acute readmission rate, presence of a value-based contract and on-site clinical presence, based on the UnitedHealthcare Medicare Advantage membership. In addition, we consider the following metrics from the CMS Nursing Home Compare database:

- Overall CMS star rating
- CMS health inspection rating
- Registered nurse staffing hours
- Overall CMS short term quality rating
- Percentage of re-hospitalizations after a skilled nursing facility admission

Based on analysis of UnitedHealthcare and CMS data, along with local market input, providers were identified as higher-performing and will be suggested for discharge planning recommendations.

Can members select any skilled nursing facility that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a skilled nursing facility is identified as high-performing, members can choose from all participating skilled nursing facilities in the UnitedHealthcare network. Just because a skilled nursing facility isn't on this list doesn't mean that the facility can't provide quality health care services. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing skilled nursing facilities?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a skilled nursing facility. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a skilled nursing facility from this list doesn't guarantee the quality of health care services members will receive from a skilled nursing facility and doesn't guarantee the outcome of any health care services members will receive.

Likewise, the fact that a skilled nursing facility isn't on this list doesn't mean that the skilled nursing facility doesn't provide quality health care services. *Regardless of whether a skilled nursing facility is on this list, members have access to all skilled nursing facilities in the UnitedHealthcare network, as further described under the member's benefit plan.