

# Mobile Bone Density Screening Program

## Frequently Asked Questions

### Overview

We want to support your efforts in getting your patients more engaged with their preventive health care. As part of our PATH program, we're offering bone density screenings to our female UnitedHealthcare Medicare Advantage plan members ages 67-85 who've had a bone fracture and haven't received osteoporosis medication or a bone density test within six months of the fracture.

The screening can be done in non-traditional locations, including the member's own home. The screenings are performed by technicians and the results are shared with the member and their primary care provider (PCP), along with instructions on how to reach out if additional care is required.

These frequently asked questions can help you learn more about why we're providing this program and how it works.

### Frequently Asked Questions

#### Why is UnitedHealthcare offering in-home bone density screenings?

Osteoporosis causes bones to become weak and brittle to where even a fall or mild stresses like bending over or coughing can cause a fracture. Treatment recommendations such as medication or lifestyle changes can be made using information from a bone density test.

We want to support your treatment plan and the care you provide to these members. One way we can do that is by offering these screenings in convenient, non-traditional locations like a member's home. The Mobile Bone Density Screening Program isn't intended to replace your care, but rather to screen members for signs of osteoporosis and encourage them to seek additional care from their PCP.

#### Who can participate in the Mobile Bone Density Screening Program?

We focus on reaching UnitedHealthcare Medicare Advantage plan members who are women ages 67-85 who've had a bone fracture and haven't received osteoporosis medication or a bone density test within six months of the fracture.

#### How does the program support care providers?

During each screening, technicians will leave a copy of the results with the member including instructions to follow up with their PCP. A record of the exam with the result is also sent to the PCP on file.

### Key Points

UnitedHealthcare Medicare Advantage is offering bone density screenings to members at risk for osteoporosis. The screenings can be done at non-traditional locations, including members' homes.

Screening results are shared with the member and their PCP so follow-up care can be completed, as necessary.

The Mobile Bone Density Screening Program **isn't intended to replace your care**. Its purpose is to screen members for signs of osteoporosis and encourage them to seek additional care from their PCP.

## How It Works

### Who provides the screening service?

We contract with mobile medical companies that provide technicians who perform the bone density screenings.

### What type of screening is performed?

The bone density screenings are the same as those defined by CPT® code 76977.

### How are appointments scheduled?

A representative from our contracted mobile medical company calls identified members and offers to schedule them a bone density screening. We use claims data to identify members who've had a fracture and haven't been placed on osteoporosis medication or had a bone density test within six months of the fracture.

If the member agrees, the representative schedules an in-home bone density test appointment. A screening isn't scheduled if the member says they're already taking medication for osteoporosis or would prefer to make their own appointment.

### Do members have to pay for the bone density screening?

No. The screenings are provided at no additional cost for eligible UnitedHealthcare Medicare Advantage plan members. For more information about the Mobile Bone Density Screening Program, please visit [UHCprovider.com/path](http://UHCprovider.com/path) > Medicare Advantage PATH Resources > Bone Density Exam FAQs.

## Exam Results

### What happens after the bone density screening?

When the screening is complete, we send members a copy of their report and ask them to follow up with their PCP. The member's PCP on record also receives the report and can follow up with the member directly and/or refer them to an appropriate sub-specialist. We get our physician contact information from claims data and patient self-reporting. We expect a member's PCP to handle scheduling of future exams and we encourage members to follow up with their PCP.

### Who follows up for future screenings?

The member's PCP should arrange future screenings. The technicians discuss this with members before their screening, and the message is repeated in the report we send after the screening is complete.

### Who do I contact if I have more questions?

Please feel free to contact our Medicare Advantage Provider Services team at **888-878-5499**. If your patients have questions about the program, please ask them to call the customer service number on their member ID card. Thank you.

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