



Practice Assist Suspect Summary module

Focus On: Assessed and Unable to Diagnose at This Time feature

Practice Assist is the convenient online tool UnitedHealthcare uses to share information with you about your patients who are our Medicare Advantage plan members. Part of what we regularly communicate is which plan members may have a suspect medical condition for you to evaluate. We use claim, lab and pharmacy data to make our determinations.

This quick reference guide shows how to note which patients you assessed for suspect medical conditions but were unable to diagnose within the Suspect Summary module.

There are many possible reasons you may not have provided a diagnosis including:

- You used a more specific diagnosis code
- The condition was treated or resolved
- The condition never existed

When you use the Assessed and Unable to Diagnose at This Time feature at your practice, it can help us better understand the current health status of UnitedHealthcare Medicare Advantage plan members. It can also help you reach goals tied to the Medical Condition Assessment Incentive Program (MCAIP).



The Suspect Summary feature within Practice Assist shows a list of suspect medical conditions by patient so you can easily see who may have a health concern that needs to be assessed.



Step 1: Go to the Suspect Summary landing page

Sign in to the UnitedHealthcare Provider Portal at UHCprovider.com using your One Healthcare ID.

MENU **United Healthcare**
Resources for physicians, administrators and healthcare professionals

What can we help you find?

Members New User & User Access Find Dr.

UnitedHealthcare Provider Portal

Please use our secure portal to check eligibility & benefits, follow up on claims, and more

Practice Assist is available on the portal under Clinical & Pharmacy. Then, click on **Search for a Patient by Name or Member ID** in the top-right corner.

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Quality **Suspect** Medication Adherence

▶ Suspect Filters



Step 2: Use the Search for a Patient by Name or Member ID function to view information by patient.

You can do this after each office visit, or whenever is most convenient for you. To filter by name, enter in the patient name or member ID in the Search for a Patient by Name or Member ID field.

Once the name or member ID populates in the dropdown, click on name and select Go. You'll be directed to the Patient Details page where all suspect medical conditions, hospital events, medication adherence measures and quality measures can be worked within the Patient Assessment tab.

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Step 3: Open the patient's Suspect Conditions section.

Expand the Suspect Conditions section by clicking the arrow next to **Suspect Conditions**. You'll see a list of all the suspect medical conditions applicable to the patient.

Patient Assessment | Submission History

▶ Hospital Events	Open (0)
▶ Suspect Conditions	Open (1)
▶ Medication Adherence Measures	Open (1)
▶ Quality Measures	Open (0)

Patient Assessment | Submission History

▶ Hospital Events Open (0)

▼ Suspect Conditions Open (1)

Condition Name	Date Added	Suspect information	Flagged for Review	Status	DOS	User Entered Date/Time
CKD, MODERATE (STAGE 3)	07/03/2021	Previously Coded, ICD10: N183: Chronic kidney disease, stage 3 (moderate)		<input type="checkbox"/> Assessed and Unable to Diagnose at this Time	<input type="text"/>	
DIABETES WITH CHRONIC COMPLICATIONS	07/03/2021	Previously Coded, ICD10: E10319: Type 1 diabetes mellitus with unspecified diabetic retinopathy without macular edema, Diabetes with separate CKD or ESRD diagnosis		Assessed and Diagnosed	01/04/2021	
PROLIF DIAB RETINOPATHY, VITREOUS HEMORRHAGE	07/03/2021	Previously Coded		Assessed and Diagnosed	01/04/2021	



Step 4: Close out a suspect condition that you assessed but were unable to diagnose (for example, condition was resolved or suspect condition never existed).

Once you're in the patient's **Suspect Conditions** section, found on the **Patient Assessment** tab, review their list of suspect medical conditions. Then:

- Find the suspect condition you assessed but were unable to diagnose
- Check the box next to **Assessed and Unable to Diagnose at this Time** under the Status column
- Add the date of service you assessed the suspect condition in the **DOS** column
- Click **Submit**

Patient Assessment Submission History

▶ Hospital Events Open (0)

▼ Suspect Conditions Open (1)

Condition Name	Date Added	Suspect information	Flagged for Review	Status	DOS	User Entered Date/Time
CKD, MODERATE (STAGE 3)	07/03/2021	Previously Coded, ICD10: N183: Chronic kidney disease, stage 3 (moderate)		<input checked="" type="checkbox"/> Assessed and Unable to Diagnose at this Time	07/15/2021	
DIABETES WITH CHRONIC COMPLICATIONS	07/03/2021	Previously Coded, ICD10: E10319: Type 1 diabetes mellitus with unspecified diabetic retinopathy without macular edema, Diabetes with separate CKD or ESRD diagnosis		Assessed and Diagnosed	01/04/2021	
PROLIF DIAB RETINOPATHY, VITREOUS HEMORRHAGE	07/03/2021	Previously Coded		Assessed and Diagnosed	01/04/2021	

You'll know your submission was successful if the checkbox is grayed out. To complete this process for another patient, follow the same process starting at step 2.

Questions?

If you need help with Practice Assist, please contact your UnitedHealthcare representative.

Contact us to learn more

For more information about how our programs can help support your patients who are UnitedHealthcare Medicare Advantage plan members, please contact your UnitedHealthcare representative. Thank you.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare Benefits Plan of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare Insurance Company of New York, UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Insurance, Inc., Oxford Health Plans (NJ), Inc., Oxford Health Plans (CT), Inc., All Savers Insurance Company, or other affiliates. Administrative services provided by OptumHealth Care Solutions, LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc., or other affiliates. Behavioral health products provided by U.S. Behavioral Health Plan, California (USBHPC), United Behavioral Health (UBH), or its affiliates.