

# UHCareConnect Suspect Summary Module Overview

## Focus On: Suspect Summary List



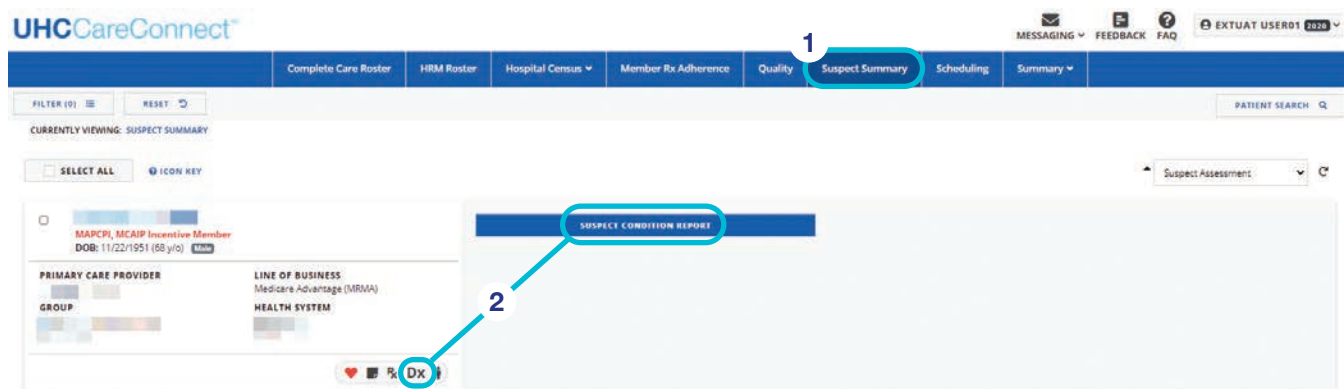
UHCareConnect is our convenient online tool that can help you identify and address suspect medical conditions for your patients who are UnitedHealthcare Medicare Advantage plan members. The tool's **Suspect Summary** feature shows a list of suspect medical conditions by patient so you can easily see who may have a health concern that needs to be assessed.

This quick reference guide gives you step-by-step instructions on how to download your list within the **Suspect Summary** module. For best results, we recommend you print the list once or twice a week as part of your preparation process for upcoming patient visits.

### Step 1: Go to the Suspect Summary landing page.

First, go to UHCprovider.com and click on the Link button in the top right corner to sign in using your Optum ID. Once logged into Link, select the UHCareConnect tool. When your UHCareConnect home page appears, click on **Suspect Summary** at the top.

The **Suspect Summary** will populate a list of your patients who are UnitedHealthcare Medicare Advantage plan members in a card view format. To view all of their identified suspect medical conditions, you can click on either the **Suspect Condition Report** or the **Dx** icon.



## Step 2: Filter your results.

Next, review your upcoming appointments for the week and narrow down the **Suspect Summary** list to only include the patients you're seeing soon.

To get started, click on the down arrow found at the bottom right of the screen.  Next, click on **Suspect Summary Express** next to **Suspect Flagged for Review**.



The **Suspect Summary Express** screen will open.

### SUSPECT SUMMARY EXPRESS

**HIDE PATIENT SELECTOR**

**SELECT A FACILITY \***  
Please select...

**SELECT A PROVIDER**

**SELECT A SUSPECT STATUS**

**ADD >>** **<< REMOVE**

PATIENT	DOB	PROVIDER	PROVIDER GROUP
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**SINGLE PDF** **PDF PER INDIVIDUAL MEMBER** **CLOSE**

From the **Suspect Summary** screen, click the **Select a Facility** drop-down menu to choose the **Facility or Group** where you're working. The **Suspect Summary** list will populate on the left. You can add patients you're seeing soon to the right column, and remove patients who don't have an upcoming appointment.

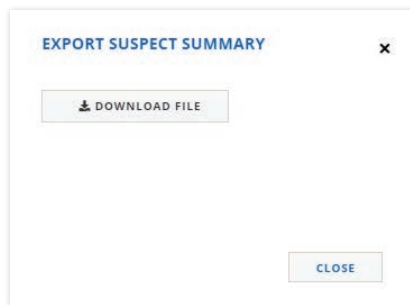
To add a patient, click their name in the left column and then **Add >>** to move them to the right column. You can select multiple patients at the same time by pressing your control button while clicking on each name. Follow the same process for moving patients back to the left column, but use **Remove >>** instead.

### Step 3: Download your patient’s Suspect Summary list.

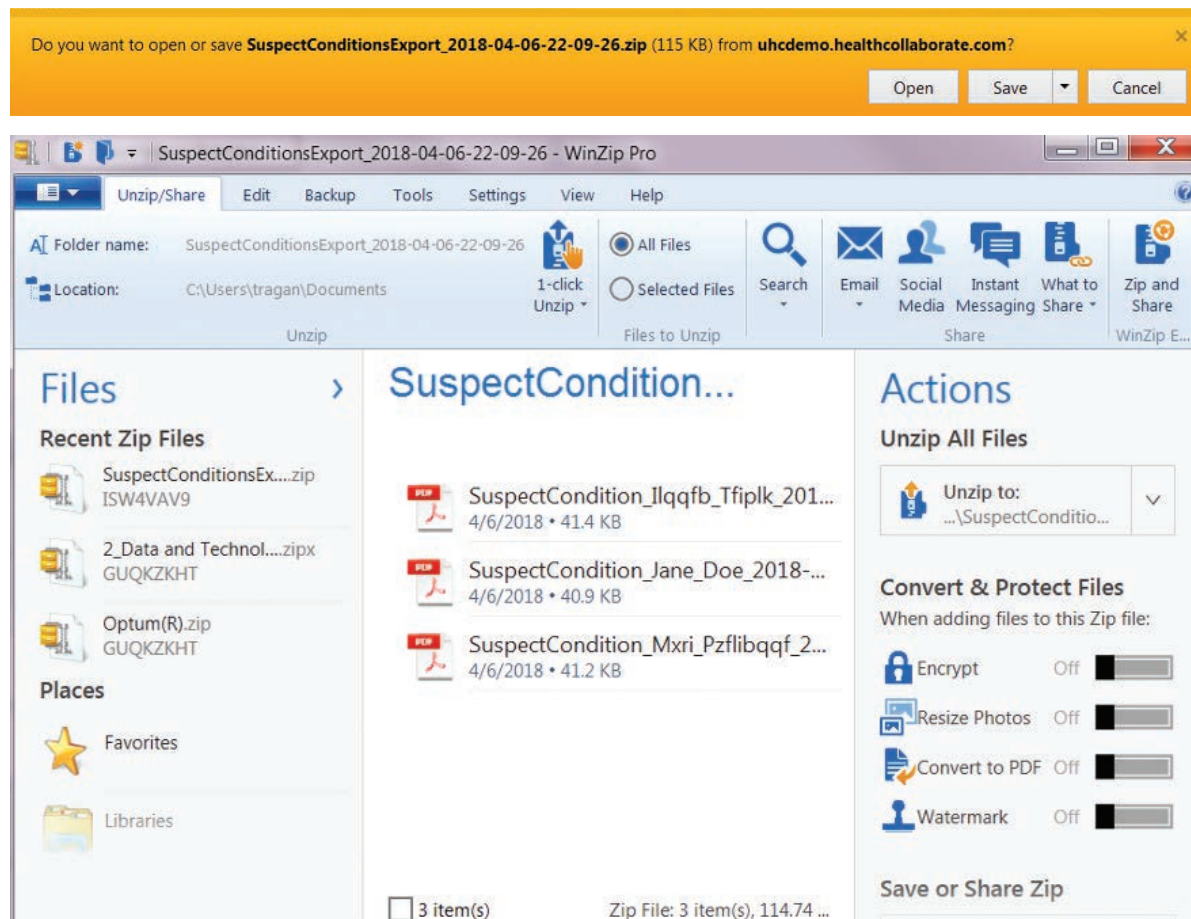
Now, you’ll have a list of the UnitedHealthcare Medicare Advantage plan members who have an upcoming appointment and their suspect medical conditions. For your convenience, UHCCareConnect allows you to download a PDF of your current **Suspect Summary** list, either as a single master list with all patients or as individual PDFs per patient. You can experiment to see what works best for your practice.

To get started, choose the **Single PDF** or **PDF Per Individual Member** button.

- If you choose **Single PDF**, you’ll be asked to click **Download File**. A PDF will appear with the patients you added to your list in Step 2. You can save the PDF to your files.



- If you choose **PDF Per Individual Member**, you’ll also be asked to click **Download File**. A prompt will appear asking you to **Open** or **Save** a .zip file. Click **Open**, select the files you want, and unzip them to any location you select under the **Unzip to** drop-down.



### Step 4: Print the Suspect Summary list(s).

After you've downloaded any **Suspect Summary** list PDF(s), print and place in each patient's medical chart.



#### Questions?

If you need help with UHCareConnect or the steps included here, please call your UnitedHealthcare representative.

**Contact us to learn more.** For more information about how our programs can help support your patients who are UnitedHealthcare Medicare Advantage plan members, please contact your UnitedHealthcare representative. Thank you.