

# Enhancements to Claim Status EDI Transactions (276/277)

On Jan. 1, 2018, UnitedHealthcare implemented several enhancements to Electronic Data Interchange (EDI) claim status transactions across all lines of business for commercial, Medicaid and Medicare. If you check the status of claims using your practice management system or hospital information system, you should see a significant increase in successful responses.

## Some examples of the additional search logic we implemented to help find your claim:



### Allows you to search by:

- Claim number
- Patient account number



### Allows us to identify:

- NPI of the billing and rendering provider
- Member IDs that may have been submitted with spaces
- Newborn claims

If your claim status responses are not showing these enhancements, please contact your software vendor or clearinghouse. We encourage you to share this communication with them as they may need to activate the 276/277 claim status EDI transaction in their system or yours.

### If you have questions, please contact UnitedHealthcare EDI Support:

#### **UnitedHealthcare commercial and UnitedHealthcare Medicare**

EDI issue reporting form or [supportededi@uhc.com](mailto:supportededi@uhc.com) or 800-842-1109

#### **UnitedHealthcare Community Plan**

EDI issue reporting form or [ac\\_edi\\_ops@uhc.com](mailto:ac_edi_ops@uhc.com) or 800-210-8315