

Save time with electronic hospital admission and discharge notifications

UnitedHealthcare offers 2 efficient electronic methods you can use to submit admission and discharge notifications

The electronic data interchange (EDI) HIPAA 278N transaction can be sent directly to UnitedHealthcare or through a clearinghouse in either batch or real-time format, which can result in fewer late notifications and reimbursement penalties. If your facility doesn't use EDI, our online **Prior Authorization and Notification tool** is a great alternative. It can also be used to update a notification request that was submitted using EDI.

EDI 278N

- ✓ Notify UnitedHealthcare of inpatient admissions and discharges
- ✓ Receive service reference numbers
- ✓ Streamline administrative tasks and increase productivity
- ✓ Reduce administrative costs through automation
- ✓ Increase data accuracy by reducing manual errors

To get started, visit UHCprovider.com/278n

Online Prior Authorization and Notification tool

- ✓ Notify UnitedHealthcare of inpatient admissions and discharges
- ✓ Receive service reference numbers
- ✓ Upload clinical notes or attach medical records and images to a request
- ✓ Look up an existing notification using the provider information, reference number or member information
- ✓ Update a notification request

To get started, visit UHCprovider.com/paan or contact UnitedHealthcare Web Support at **866-842-3278**, option 1.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare Benefits Plan of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare Insurance Company of New York, UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Insurance, Inc., Oxford Health Plans (NJ), Inc., Oxford Health Plans (CT), Inc., All Savers Insurance Company, or other affiliates. Administrative services provided by OptumHealth Care Solutions, LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc., or other affiliates. Behavioral health products provided by U.S. Behavioral Health Plan, California (USBHPC), or its affiliates.

PCA-3-21-04304-PO-WEB_11172021
© 2021 United HealthCare Services, Inc. All Rights Reserved.

