



Join the UnitedHealthcare EMR Access Program

Medical record collection can be a hassle. That's why we created EMR Access, our new program for healthcare organizations like yours. With EMR Access, we remotely access your EMR system and view the documents we need to complete a clinical review, or digitally print the records we need to process a claim. This shifts record collection from your staff to ours, helping you reduce your costs and lighten your administrative burden.

Our EMR Access Program Helps You...

- **Save time and resources:** We help take the burden of medical record collection off of your staff.
- **Streamline claims processing:** Since we can access medical records directly, you'll likely see fewer delays in the processing of your claims.
- **Eliminate paper waste:** We access medical records electronically through your current EMR investment, which means you no longer need to send us physical copies.



Same Files, Less Frustration

EMR Access doesn't change what we ask for or how we use the records – it only changes how we get the information.



Secure and Compliant

Our process meets all HIPAA and other compliance regulations. And we're HITRUST certified*, which adds another layer of security to help protect personal health information..



No Technical Investment

Our technical team works with yours to leverage your current EMR system. Since you own the system, you control the access.

Ready to get started? If you are a hospital or health system, try our Remote EMR Access tool on Link. To sign in to Link, go to [UHCprovider.com](https://uhcprovider.com) and click on the Link button in the top right corner. Then, select the Remote EMR Access tool on your Link dashboard. You can also email emr.notify@uhc.com. We'll help you take the first steps in the program – and help you simplify your medical record collection.

*For information about HITRUST certification, please visit <https://hitrustalliance.net/>.

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