

Welcome to the Individual Health Record™



What it is

The Individual Health Record (IHR) exclusively from UnitedHealthcare is a digital tool that aims to improve the health of every individual by creating a more comprehensive story of a person's health.

What it does

The right data informs the right decisions.

Today, the IHR is populated from claims submissions for UnitedHealthcare members and will eventually draw data from a variety of sources, including your Electronic Medical Records (EMR) and existing population health tools. Currently, IHR provides a single view of the individual's health history to support collaboration between the patient's care providers across the health care system. This allows you to have a unified record of your patients' history, including lab results and prescribed medications. With a more thorough view from IHR, you can see firsthand how you and your practice can effectively engage with your patients at the point of care.

How it's different

IHR equips your practice with information that supports your ability to have deliberate and collaborative discussions with your patients, enabling them to make better health care decisions.

IHR is unlike other systems in three important ways:

- **Is dynamically comprehensive**
IHR makes it easy to see data between care providers so you can make more informed health care decisions.
- **Delivers actionable intelligence**
IHR synthesizes data to create insights among individual health events.
- **Supports health collaboration**
IHR delivers a comprehensive record of your patient's history, providing line of sight to data from other care providers.

For more information:

Call the IHR Dedicated Service Team at: **1-888-761-0346**
Or visit **UHCprovider.com/IHR**



Individual Health Record

How it benefits your practice.

Less time searching. More time conversing.

You and your staff can help improve the health of your patients by using IHR to create a comprehensive story of their health and optimize your time in patient conversations.

Helps increase efficiency and decrease redundancy.

IHR can help reduce the time you and your staff spend consolidating patient information in many important ways:

- Provides case history, including problems, procedures and information from other care teams.
- Delivers useful information for reconciling and monitoring adherence to maintenance medications.
- Provides staff with line of sight to information to determine potential admission/readmission risks.
- Helps maximize patient visits and close clinical gaps for upcoming visits.
- Reduces time spent asking patients to share information from visits with other clinicians.
- Stays up to date with regularly refreshed data.

Helps identify patient noncompliance.

- Helps you distinguish patients who may not be adhering to maintenance medication regimens.
- Helps to increase awareness of potential over-prescription or drug interactions.
- Helps alert you to frequent emergency department visits, including issues that may be better treated in ambulatory settings.

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User notes

- The IHR is a patient level record, not a population health tool. Future enhancements to the IHR will include population level tools and reports.
- The IHR reflects data available to UHC at a point in time, and may not reflect all data that is available.
- The IHR looks at gaps in care broadly against patient information. It does not calculate official HEDIS gaps in care. Patient Care Opportunity Report (PCOR) continues to be the source of truth for UHC HEDIS gaps in care. Patient data may be limited by patient imposed restrictions or SDC restrictions.

Practitioners, and their staff, who are licensed in the state of Minnesota will soon be able to access patient Individual Health Record.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare Benefits Plan of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare Insurance Co. of New York, UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Insurance, Inc., Oxford Health Plans (NJ), Inc., Oxford Health Plans (CT), Inc., All Savers Insurance Company, or other affiliates. Administrative services provided by OptumHealth Care Solutions, LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc., or other affiliates. Behavioral health products provided by U.S. Behavioral Health Plan, California (USBHPC), United Behavioral Health (UBH), or its affiliates.

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