



Browser Compatibility for UnitedHealthcare's Online Tools

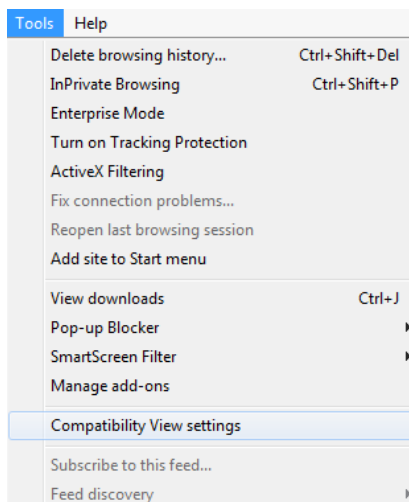
We recommend using the following browser versions to access Link and UHCprovider.com:

- Internet Explorer 11+
- Microsoft Edge 13
- Mozilla Firefox 56 and beta+
- Google Chrome 62 and beta
- Apple Safari 11

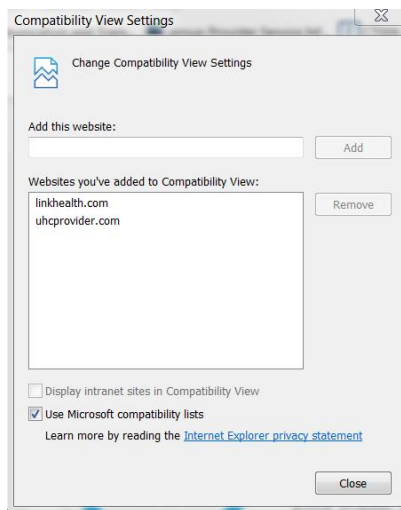
Internet Explorer Users: Link works best with Microsoft Internet Explorer version 11 and above. Version 10 is supported but not recommended due to decreased functionality with this version.

Also, Internet Explorer users with Windows 7 and earlier (Windows 10 systems do not need to do this) must turn off compatibility view to use Link and UHCprovider.com.* To see if your compatibility mode settings are turned off, go to Tools > Compatibility View Settings in Internet Explorer. If you see linkhealth.com or UHCprovider.com listed as websites you've added to compatibility view, select the site and choose *Remove*, then *Close*.

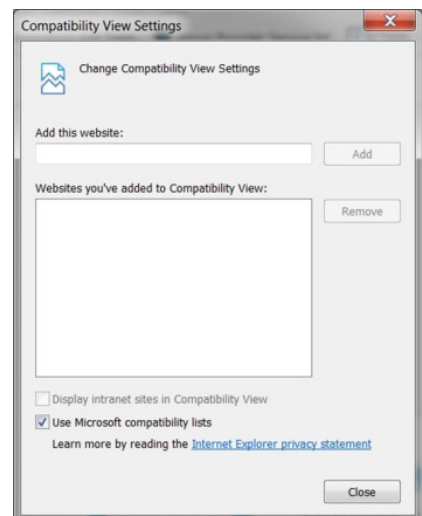
To Access Compatibility View Settings, go to Tools



Compatibility View is ON for linkhealth.com and UHCprovider.com. Remove both.



Compatibility View is OFF for Link and UHCprovider.com. No action is needed.



If you have questions, please call the UnitedHealthcare Connectivity Help Desk at 866-842-3278, option 1, from 7 a.m. to 9 p.m. Central Time, Monday through Friday. Thank you.

* If you need to turn on compatibility view settings to access UnitedHealth Premium® reports, please be sure to turn it off when you're finished so you can access Link and UHCprovider.com.

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