

# PreCheck MyScript Electronic Medical Record (EMR) Integration

## Frequently Asked Questions

### Overview

PreCheck My Script makes it easy to get real-time, patient-specific prescription drug data at the point of care. When you prescribe medication for a UnitedHealthcare member, the tool runs a trial claim through UnitedHealthcare's system and lets you know if there are prior authorization requirements. You can submit an electronic prior authorization request, when required – often receiving immediate approval. PreCheck MyScript also shows the member's coverage details and out-of-pocket costs.

### Questions Categories

- Background
- Care Provider Effect
- System Requirements and Training
- Results
- Resources

### Key Points

- ✓ PreCheck MyScript makes it easy to get real-time, patient-specific prescription drug data at the point of care.
- ✓ The tool works by running a trial claim through UnitedHealthcare's system.
- ✓ We designed PreCheck MyScript to integrate seamlessly into your EMR workflow by automatically displaying when you prescribe medication for a UnitedHealthcare member.
- ✓ PreCheck MyScript prompts you with prior authorization requirements, coverage details, patient out-of-pocket costs, and more.
- ✓ It allows you to submit electronic prior authorizations, when required – often receiving immediate approval.
- ✓ It's currently available in three of the most common EMR platforms. You may know it as Real Time Benefit Check or myBenefit Check, depending on the platform. You can also access PreCheck MyScript at [UHCprovider.com/pcms](https://UHCprovider.com/pcms).



## Background

### How does PreCheck MyScript work?

PreCheck MyScript runs a trial claim through UnitedHealthcare's system so you can:

- Check current prescription coverage and price based on the member's benefit plan.
- Find possible medication alternatives.
- See which prescriptions currently require prior authorization.
- Request prior authorization and receive results in a matter of seconds.
- View member information, including previous prior authorization requests.

### Why should I use PreCheck MyScript?

PreCheck MyScript provides accurate benefits data at the point of care. PreCheck MyScript is the only benefit check solution that runs a trial claim to give you and your patients the right information at the right time. Current users have told us they appreciate being able to discuss actual costs and options with their patients.\*

### How does PreCheck MyScript make it easier to submit a prior authorization request?

With PreCheck MyScript, there are no forms to fill out, and there's no need to send us a fax or make a phone call.



## Care Provider Effect

### How accurate is PreCheck My Script?

PreCheck MyScript shows the member's out-of-pocket cost based on the drug, the pharmacy selected and the member's benefit plan coverage. The pricing is in real time, meaning the price you see on the screen is what's in our pharmacy claim platform for that pharmacy at that moment for that particular member's benefit plan. The pricing information and Preferred Drug List (PDL) are accurate at that point in time and are subject to change.

### How does PreCheck MyScript help my patients?

With PreCheck MyScript, you'll know what a prescription costs at that moment and may see lower-cost alternatives that you can discuss with your patient before they leave your office. If a medication requires prior authorization, you'll know right away and can quickly request it within the EMR, helping to reduce delays so the prescription can be ready sooner. Early results from our pilot with DrFirst show that PreCheck MyScript has reduced patient cost in 20 percent of the transactions.

### Does PreCheck MyScript use SureScripts data?

No, PreCheck MyScript runs a trial claim through UnitedHealthcare's claims system. This means your patient's benefit and medication information is accurate and up to date. The price you see on the screen is what's in our pharmacy claim platform at that moment for that pharmacy and the member's benefit plan.

### Which EMRs are currently using the PreCheck MyScript tool?

PreCheck MyScript is currently available in athenahealth, DrFirst, and NewCrop. However, you may not realize you're using it because it's called Real Time Benefit Check or myBenefit Check in the EMR workflow. PreCheck MyScript should be available in Allscripts, Cerner and Epic (through RxRevu) soon and eClinicalWorks, NextGen, and Aprima by the end of 2018.

### Is there another way to access PreCheck MyScript?

PreCheck MyScript is available on your Link dashboard. Go to [UHCprovider.com/pcms](https://UHCprovider.com/pcms) for more information.

### Can my office staff submit benefit checks and prior authorization requests for more than one care provider at a time?

Yes. PreCheck MyScript on Link has a function called Access Manager that allows office staff to submit requests on behalf of multiple care providers through the Link application. For more information, go to [UHCprovider.com/pcms](https://UHCprovider.com/pcms) > Quick Reference: PreCheck MyScript.



## System Requirements and Training

### What does my IT team need to do to get started?

If you don't use one of the EMRs integrated with PreCheck MyScript — such as DrFirst, athenahealth or NewCrop — you have a couple of other options:

- We can work with your IT team to set up PreCheck MyScript to integrate with your current EMR so you can continue using what you're used to.
- You can start using the standalone PreCheck MyScript tool on Link immediately. All you need is an Optum ID. Go to [UHCprovider.com/pcms](https://UHCprovider.com/pcms) to get started.

UnitedHealthcare will pay integration costs directly to your EMR vendor. We'll also cover all monthly transaction fees. We don't expect any additional setup costs.

## How does PreCheck MyScript affect existing PDL verifications in my EMR?

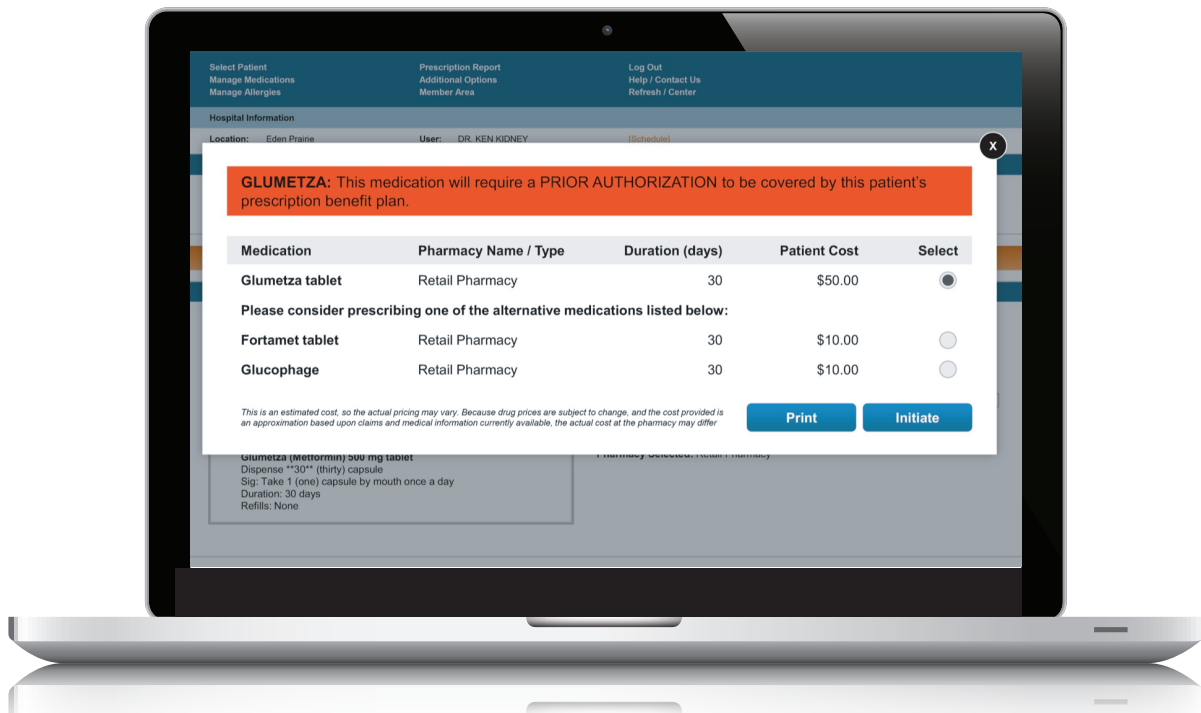
PreCheck MyScript will only change your existing PDL verification process for UnitedHealthcare members. Drug pricing and utilization data comes from the same information we use to process UnitedHealthcare pharmacy claims.

## What will I see when I use PreCheck MyScript in my EMR?

You may not realize you're using PreCheck MyScript in your EMR because it's called Real Time Benefit Check or myBenefit Check in your workflow. This is because it's designed to integrate seamlessly in the EMR platform. An alert will appear on the screen when you prescribe a medication that needs prior authorization, if the drug is not preferred or if the amount you're prescribing triggers a supply limit issue. Here's an example:

## Is additional training required?

No, additional training is usually not necessary because PreCheck MyScript is integrated in the EMR you're used to. However, if you or your office staff has questions, we can help.



Epic (through RxRevu) soon and eClinicalWorks, NextGen, and Aprima by the end of 2018.



## Results

### How long has PreCheck MyScript been available?

PreCheck MyScript launched in July 2017. It was the first real-time, benefit data solution using actual claims systems.

### Who's using PreCheck MyScript?

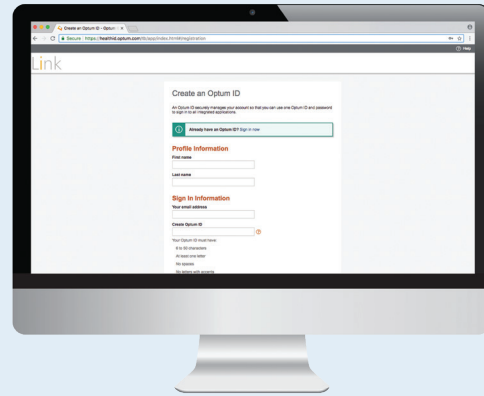
More than 70,000 prescribers across the country are using PreCheck MyScript.

### What are the results so far?

Since PreCheck MyScript launched in July 2017 there have been more than 3 million transactions. This has helped reduce prior authorization requests and should increase patient satisfaction by lowering costs and reducing surprises at the pharmacy.

### Does PreCheck MyScript affect value-based contract incentives?

Yes. PreCheck MyScript is designed To help improve medication adherence and formulary compliance. These metrics are typically part of value-based contract incentives.



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## Resources

### Who do I contact if I have questions?

Please contact **Lauren Hackenberg** at [lauren.hackenberg@uhc.com](mailto:lauren.hackenberg@uhc.com) with questions. Or go to [UHCprovider.com/pcms](http://UHCprovider.com/pcms).

For technical support, please call the UnitedHealthcare Connectivity Help Desk at **866-842-3278**, option 3, from 7 a.m. – 9 p.m. Central Time, Monday – Friday.

\*Physician testimonials, including Dangond Pediatrics in Miami, FL and Privia Health in Arlington, VA.