

PreCheck MyScript® Electronic Medical Record (EMR) Integration

Frequently Asked Questions

Overview

PreCheck MyScript makes it easy to get real-time, patient-specific prescription drug data at the point of care. Designed to remove barriers to cost and increase compliance, PreCheck MyScript displays actual cost information for your patient based on their plan design and where they are in their deductible. This can all be done in your current workflow and if needed, allows you to submit electronic prior authorizations.*

Question Categories

- Background
- Care Provider Effect
- Results
- Resources

Background

How does PreCheck MyScript work?

PreCheck MyScript runs a trial claim through UnitedHealthcare's system so you can:

- Check current prescription coverage and price based on the member's benefit plan and preferred pharmacy.
- Find possible medication alternatives.
- See which prescriptions currently require prior authorization.
- Request prior authorization and receive results in a matter of seconds.*
- View member information, including previous prior authorization requests.

Key Points

- ✓ PreCheck MyScript makes it easy to get real-time, patient-specific prescription drug cost and coverage information at the point of care.
- ✓ The tool works by running a trial claim through UnitedHealthcare's care system.
- ✓ PreCheck MyScript integrates seamlessly into your EMR workflow by automatically displaying costs and formulary options when prescribing medications for UnitedHealthcare members.
- ✓ If needed, PreCheck MyScript prompts you with prior authorization requirements, coverage details, patient out-of-pocket costs and more.
- ✓ It allows you to submit electronic prior authorizations, when required — and you often receive immediate approval.
- ✓ Currently available in Allscripts, AthenaHealth®, DrFirst® and NewCropRx EMR platforms. It is also available in select Epic and Cerner® health systems.

Why should I use PreCheck MyScript?

PreCheck MyScript provides patient-specific, actionable cost and coverage data within your EMR workflow at the point of care. This gives you and your patients the information you need to make an informed prescribing decision together – saving both of you time and money.

How does PreCheck MyScript save me time with prior authorizations?

PreCheck MyScript will display which medication options require prior authorization and which don't. By choosing a medication that doesn't require prior authorization, you can save up to 50 minutes per prescription and avoid unnecessary paperwork.¹ If you choose a medication that does require prior authorization, you can submit it directly within PreCheck MyScript.*

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Care Provider Effect

How accurate is PreCheck MyScript?

PreCheck MyScript shows the member's out-of-pocket cost based on the medication being prescribed, the pharmacy selected and the member's benefit plan coverage, as well as the member's deductible status. The pricing is in real time, meaning the price you see on the screen is what's in our pharmacy claim platform for that drug – at that moment – for that particular member's benefit plan. The pricing information and Prescription Drug List (PDL) are accurate at that point in time and are subject to change.

How does PreCheck MyScript help my patients?

With PreCheck MyScript, you'll know what a prescription costs at that moment. You may even see lower-cost alternatives that you can discuss with your patient before they leave your office. By selecting the lower-cost alternative, patients are 23% more likely to obtain their medication and save an average of \$225 per prescription.¹

If a medication requires prior authorization, you'll know right away. You can quickly request it within the EMR, which helps reduce delays so the therapy can begin sooner. With PreCheck MyScript, research found that patients picked up their medications faster and at a lower cost, which increased medication adherence by up to 4% for three common chronic conditions.¹

What is the cost information based on?

PreCheck MyScript runs a trial claim through UnitedHealthcare's claims system. This means your patient's benefit and medication information is accurate and up-to-date. The price you see on the screen is what's in our pharmacy claim platform – at that moment – for that medication and the member's benefit plan.

Which EMRs are currently using the PreCheck MyScript tool?

PreCheck MyScript is currently available in Allscripts, AthenaHealth®, DrFirst® and NewCropRx EMR platforms. It is also available in select Epic and Cerner® health systems. However, you may not realize you're using it because it's called Real Time Benefit Check or myBenefit Check in the EMR workflow.

Is there another way to access PreCheck MyScript?

Yes. PreCheck MyScript is available on your Link dashboard. Go to UHCprovider.com/pcms for more information.

Can my office staff submit benefit checks and prior authorization requests for more than one care provider at a time?

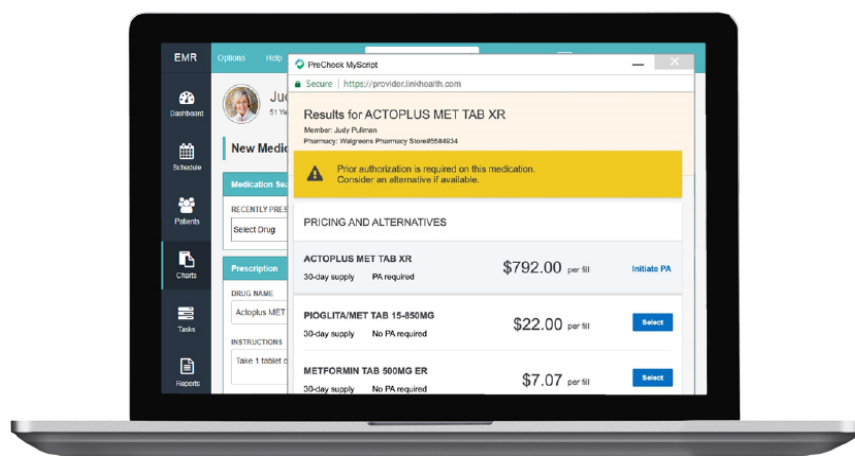
Yes. PreCheck MyScript on Link has a function called Access Manager that allows office staff to submit requests on behalf of multiple care providers. For more information, go to UHCprovider.com/pcms > Quick Reference: PreCheck MyScript.

How does PreCheck MyScript affect existing PDL verifications in my EMR?

PreCheck MyScript will only change your existing PDL verification process for UnitedHealthcare members. Drug pricing and utilization data comes from the same information we use to process UnitedHealthcare pharmacy claims.

What will I see when I use PreCheck MyScript in my EMR?

You may not realize you're using PreCheck MyScript in your EMR because it's called Real Time Benefit Check or myBenefit Check in your workflow. This is because it's designed to integrate seamlessly in the EMR platform. An alert will appear on the screen when you prescribe an authorization if the drug is not preferred or if the amount you're prescribing triggers a supply limit issue.



Results

PreCheck MyScript allows physicians to spend more time focusing on patient care and less time performing administrative tasks. Patients can get their medicines faster, start their therapies sooner and may achieve better clinical outcomes.¹

Who's using PreCheck MyScript?

More than 205,000 providers across the country are using PreCheck MyScript today and we are working to expand prescriber access throughout 2020.¹

What are the results so far?

Since PreCheck MyScript launched in July 2017, there have been more than 50 million transactions.¹ This has helped reduce prior authorization requests and should increase patient satisfaction by lowering costs and reducing surprises at the pharmacy.¹

Top-line results have included:¹

- Faster fill times per prescription.
- Reduced administrative costs for physicians and pharmacies.
- Time savings and increased efficiency.
- Improved patient experience.

Does PreCheck MyScript affect value-based contract incentives?

Yes. PreCheck MyScript is designed to help improve medication adherence and formulary compliance. These metrics are typically part of value-based contract incentives.

Physician savings

Physicians who adopt PreCheck MyScript see fewer prior authorization/medical necessity rejections and denials, thus potentially reducing re-work for them and their staff.

The reason for fewer rejections is that providers are automatically notified when there are lower-cost alternatives, which often have no prior authorization requirements attached. By measuring the time it takes to process a typical prescription, we found that physicians who use PreCheck MyScript saved about 50 minutes per prescription each time they selected an alternative, which avoided prior authorization requirements. They saved an additional 50 minutes by further avoiding any downstream appeal processes.¹

For more information on PreCheck MyScript, download the PreCheck MyScript [white paper](#) or visit UHCprovider.com/PCMS.



Resources

Who do I contact if I have questions?

Please contact pcms_provider_information@uhc.com with questions.

Or, go to UHCprovider.com/pcms.

For technical support, please call the UnitedHealthcare Connectivity Help Desk at **866-842-3278**, option 3, from 7 a.m. – 9 p.m. Central Time, Monday – Friday.

*Dependent on EMR.

¹ UnitedHealthcare. Helping Simplify the Prescribing Process with PreCheck MyScript®: Study shows how this tool can help streamline prior authorization and lower costs. (2020.) Retrieved from UHCprovider.com/content/dam/provider/docs/public/resources/link/White-Pap-Helping-Simplify-Prescribing-Process-with-PreCheck-MyScript.pdf. Accessed April 15, 2020.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare Benefits Plan of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare Insurance Co. of New York, UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Insurance, Inc., Oxford Health Plans (NJ), Inc., Oxford Health Plans (CT), Inc., All Savers Insurance Company, or other affiliates. Administrative services provided by OptumHealth Care Solutions, LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc., or other affiliates. Behavioral health products provided by U.S. Behavioral Health Plan, California (USBHPC), or its affiliates.