

Getting started with Onboard Pro

Onboard Pro is an intuitive credentialing tool on our UnitedHealthcare Provider Portal that allows you to quickly request to add new care health care professionals to your tax ID number (TIN) and group contract. Onboard Pro integrates with CAQH ProView®, so you'll no longer need to re-enter the same information for UnitedHealthcare. Refer to our [frequently asked questions](#) (FAQs) for more information.

Please bookmark this page so you can revisit it during the set-up process.

1. Do you have a One Healthcare ID?

If you haven't used the UnitedHealthcare Provider Portal before, you'll need to register for an ID at UHCprovider.com/newuser. For help, contact UnitedHealthcare Web Support at providertechsupport@uhc.com or call **866-842-3278, option 1**, from 7 a.m. to 9 p.m. CT, Monday through Friday.

2. Is CAQH Proview® up-to-date?

Before using Onboard Pro, please be sure your health care professional has registered with [CAQH](#), updated their attestation and expired documents and authorized UnitedHealthcare to see their information.

3. Access Onboard Pro on the portal

You can access Onboard Pro on the UnitedHealthcare Provider Portal. For help downloading Onboard Pro, contact UnitedHealthcare Web Support at providertechsupport@uhc.com or call **866-842-3278, option 1**, from 7 a.m. to 9 p.m. CT, Monday through Friday.

If you simply need to make demographic updates or change the TIN for a health care professional in your group, please use your current process.

For help with Onboard Pro or contracting questions, email the Network Management Resource team at networkhelp@uhc.com.



Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare Benefits Plan of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare Insurance Company of New York, UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Insurance, Inc., Oxford Health Plans (NJ), Inc., Oxford Health Plans (CT), Inc., All Savers Insurance Company, or other affiliates. Administrative services provided by OptumHealth Care Solutions, LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc., or other affiliates. Behavioral health products provided by U.S. Behavioral Health Plan, California (USBHPC), or its affiliates.