



## **Electronic Payments & Statements (EPS) Is Becoming Optum Pay**

Optum® has announced that [Electronic Payments & Statements](#) (EPS) – UnitedHealthcare’s solution for electronic funds transfer and electronic remittance advice – will be renamed Optum Pay™. New users will start seeing the change to the EPS/Optum Pay name in mid-October, and the full transition will take place over several months. There will be no changes to the functionality that you’ve come to expect.

UnitedHealthcare web pages and materials, including the Link carousel tile, will be updated to “EPS/Optum Pay” to avoid confusion during the transition period.

If you need help using EPS/Optum Pay, call **877-620-6194**, from 7 a.m. to 6 p.m. Central Time, Monday through Friday.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare Insurance Co. of New York, UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Insurance, Inc., Oxford Health Plans (NJ), Inc., Oxford Health Plans (CT), Inc., All Savers Insurance Company or other affiliates. Administrative services provided by OptumHealth Care Solutions LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc. or other affiliates. Behavioral health products provided by U.S. Behavioral Health Plan, California (USBHPC), United Behavioral Health (UBH) or its affiliates.

PCA-1-19-00909-Optum-WEB\_10092019

© 2019 United HealthCare Services, Inc.