April 2019

Re UnitedHealthcare Empire Plan Copayments

Dear Empire Plan Network Participant:

We are pleased to provide you with the enclosed updated Empire Plan Copayment Guide dated June 2019.

This Guide outlines the copayment requirements for the various Empire Plan employee groups relative to services by participating providers covered under the Empire Plan Medical Program as of June 1, 2019. It also includes a column identifying the appropriate drug list for each group.

Key Changes and Reminders:

- **Copayment Changes Apply Only to Certain Groups as Noted in the Guide.** Not all Empire Plan employee groups have the same copayment requirements. Some have changed, but some have not. *It is, therefore, important that you review the Copayment Guide and/or verify the patient’s copayment liability via UHCprovider.com or by calling 1-877-7-NYSHIP (1-877-769-7447).*

- **Copayment Changes.** Effective June 1, 2019, for NYSCOPBA and Management/Confidential, copayment changes include an increase to $25 for office visit, office surgery, laboratory, and radiology services, a new $30 copayment amount for similar services at an Urgent Care Center, and an increase to $50 for services at an Outpatient Surgical Location.

- **Copayment Stacking.** As a reminder, if an Empire Plan member utilizes a participating provider for an office surgery, office visit, or urgent care visit and has a radiology and/or laboratory service performed, two copayments apply for that date of service. There is a maximum of two copayments per service date, per provider that can be charged. Copayment stacking rules did not change with the increase in copayments for certain employee groups, and stacking continues to apply in the Urgent Care Center setting.

Should you have any questions regarding The Empire Plan, please call the plan’s consolidated toll-free number, 1-877-7-NYSHIP (1-877-769-7447), which provides you access to all of The Empire Plan’s programs and vendors. For questions related to your network participation, select the Medical Program (option 1) from the main menu to reach UnitedHealthcare, then Medical Services Provider, followed by the option to leave a message.

Thank you for your continued participation in UnitedHealthcare’s Empire Plan Network.

Sincerely,

Cliff Omstrom
Vice President, Network
The NYS Empire Plan

CO/rc
Enclosure
Please review the enclosed Copayment Guide carefully.

Over the last few months, UnitedHealthcare and the State of New York have received complaints from Empire Plan enrollees indicating they had been charged an incorrect copayment. Please be sure to review the enclosed Guide carefully and/or verify the patient’s copayment liability via UHCprovider.com or by calling 1-877-7NYSHIP (1-877-769-7447). Changes to date have been outlined below.

The following employee groups continue to have a $20 copay for office visits and have **NOT** had copayment changes at this time:

❖ APSU  
❖ Council 82  
❖ PEF  
❖ PIA (NYS Police Investigators Unit)  
❖ Unified Court System – COBANC

The following employee groups have an office visit copay of $25 and experienced other copayment changes effective January 1, 2019:

❖ CSEA  
❖ District Council 37  
❖ NYS Retirees  
❖ Participating Agencies – The Empire Plan (primarily local governments)  
❖ Participating Employers (primarily public authorities)  
❖ PBA – Supervisors  
❖ PBA – Troopers  
❖ Unified Court System – All Others  
❖ UUP (Including Lifeguards)

On June 1, 2019, the following groups will experience an increase in the office visit copayment from $20 to $25 and experience other copayment changes:

❖ Management/Confidential  
❖ NYSCOPBA

Enrollees in the Excelsior Plan continue to have an office visit copayment of $30.

Enrollees in the Student Employee Health Plan (SEHP) continue to have an office visit copayment of $10.
<table>
<thead>
<tr>
<th>Employee Group</th>
<th>Drug List</th>
<th>Office</th>
<th>Urgent Care Center</th>
<th>Outpatient Surgical Location</th>
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<tbody>
<tr>
<td></td>
<td></td>
<td>Visit</td>
<td>Surgery</td>
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There are NO COPAYMENTS due for:

- Allergy Immunizations/Serum (except SEHP which has no coverage for allergy immunizations/serum)
- Chemotherapy
- Hemodialysis Prenatal Care
- Radiation Therapy
- Well Child Care
- Services defined as Essential Preventive Services by the Patient Protection and Affordable Care Act (PPACA), also known as Federal Health Care Reform. These services are summarized on the 2019 EMPIRE PLAN PREVENTIVE CARE COVERAGE CHART. Additional information regarding Preventive Care Services can be found at: UHCprovider.com → Policies and Protocols → Commercial Policies → Medical & Drug Policies and Coverage Determination Guidelines → Preventive Care Services

+ Medicare-primary enrollees and Medicare-primary dependents enrolled in Empire Plan Medicare Rx utilize a Part D drug list (Abridged Formulary) and Non-Part D drug list (Bonus Drug List). Enrollees and dependents who do not have Medicare as primary coverage utilize the drug lists noted in this column.

1 – Maximum of 2 copayments per service date. Combine Visit & Surgery or Radiology Service & Laboratory Service.
2 – Maximum of 1 copayment per service date.
3 – Copayment for Diagnostic Radiology and Imaging Services subject to Prospective Procedure Review (MRI, MRA, CT, PET, Nuclear Medicine Tests).

UnitedHealthcare