UnitedHealthcare Community Plan PRAs Added to Document Vault

UnitedHealthcare Community Plan provider remittance advices (PRA), except for Louisiana, are now available in Document Vault on Link. If you have claimsLink access, you can view them now. If you need access, please contact your Link Password Owner.

About Document Vault
Document Vault is a Link tool that houses claim and prior authorization letters, provider remittance advice and reports. Documents are posted as soon as they’re generated, eliminating the wait for mail. Learn more

About Link
Link is our collection of online self-service tools for care providers. You can verify eligibility, manage claims, submit prior authorization requests, and more without the need to make a phone call. Learn more

Not using Link yet?
To access our online tools, you’ll need to create an Optum ID and connect it to your tax ID number. Get started at UHCprovider.com/newuser. If you need help using Link, call the UnitedHealthcare Connectivity Help Desk at 866-842-3278, option 1, from 7 a.m. to 9 p.m. Central Time, Monday through Friday.


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