



claimsLink Enhancements – New Search Options and Claims Information

We're always looking for ways to improve our self-service tools. Thanks to your feedback, we've made the following enhancements to claimsLink:

New Search Options

Search by claim number or patient account number and get up to 24 months of claims history.*

Payment Information

If a claim is paid by check, you can see whether it was sent to the member or a care provider. You can also see which address it went to if it was sent to a care provider.

Display Updates

- “View Claim Details – Line Items” was added to make it easier to get to line-level details. You can also scroll down to see the same information.
- The columns in the line item section have been reconfigured so more information fits on the screen without the need to scroll left or right.
- The “View” hyperlink has been moved to the left side of the screen. Use this link to find Remark Codes and other line details.

Help Button

We've added a “help” button on the right side of the screen. It will bring you to UHCprovider.com/claimslink for quick reference guides and other resources.

Questions? We can help.

If you have questions, call the UnitedHealthcare Connectivity Help Desk at **866-842-3278**, option 1, from 7 a.m. to 9 p.m. Central Time, Monday through Friday.

* Display options will vary based on the payer chosen in step 1, as well as your claims volume.

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