

Support for health care professionals affected by recent storms

Our priority is making sure members have immediate and easy access to the care they need while supporting you and your practice. UnitedHealthcare is taking the following measures to help those affected by hurricanes and tropical storms.

To help us understand available health care resources for our members and how we may be able to assist you during this time, please let us know your **status**.

Georgia

Scope and applicability

Benefit plans: Unless otherwise noted, these measures apply to the following UnitedHealthcare benefit plans: UnitedHealthcare Community Plan (Medicaid), UnitedHealthcare® Medicare Advantage and UnitedHealthcare commercial fully insured plans.

Dates of service: Sept. 24, 2024 – Oct. 31, 2024. The applicable date ranges are subject to change.

Regulatory requirements and guidance: UnitedHealthcare will continue to follow regulatory requirements or guidance, where applicable, if it differs from these provisions:

- **Facility to facility transfers:** For the dates of service set forth above, UnitedHealthcare will not require prior authorization for facility-to-facility member transfers for same level of care, e.g., hospital – to – hospital. Services remain subject to concurrent and post-service medical necessity reviews.
 - **Applies to:** Appling, Atkinson, Bacon, Berrien, Bibb, Brantley, Brooks, Bryan, Bulloch, Butts, Camden, Candler, Charlton, Chatham, Clinch, Coffee, Cook, Crisp, Dougherty, Echols, Effingham, Evans, Glynn, Houston, Jeff Davis, Lanier, Liberty, Long, Lowndes, McIntosh, Monroe, Muscogee, Pierce, Screven, Tattnall, Toombs, Ware, and Wayne counties.
 - **Benefit plans:** UnitedHealthcare commercial plans (fully insured), UnitedHealthcare® Medicare Advantage

Dates of service: Sept. 24, 2024 – Oct. 24, 2024. The applicable date ranges are subject to change.

Regulatory requirements and guidance: UnitedHealthcare will continue to follow regulatory requirements or guidance, where applicable, if it differs from these provisions:

- **PA Waiver – SNF level of care:** For the dates of service set forth above, UnitedHealthcare will not require prior authorization for post-acute admissions or transfers to in-network skilled nursing facilities (SNFs). This does not apply to admissions or transfers to long-term acute care (LTAC) or acute inpatient rehab (AIR). Services remain subject to concurrent and post-service medical necessity reviews.
 - **Applies to:** Appling, Atkinson, Bacon, Berrien, Bibb, Brantley, Brooks, Bryan, Bulloch, Butts, Camden, Candler, Charlton, Chatham, Clinch, Coffee, Cook, Crisp, Dougherty, Echols, Effingham, Evans, Glynn, Houston, Jeff Davis, Lanier, Liberty, Long, Lowndes, McIntosh, Monroe, Muscogee, Pierce, Screven, Tattnall, Toombs, Ware, and Wayne counties.
 - **Benefit plans:** next page

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- **Benefit plans:** UnitedHealthcare commercial plans (fully insured), UnitedHealthcare[®] Medicare Advantage, UnitedHealthcare Community Plan (Medicaid)

If you have questions, please call the Provider Services number on the member's ID card.

For the latest updates, visit UHCprovider.com/disaster.

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