

PreCheck MyScript

Frequently asked questions

When you use your real-time benefit check tool, you spend more time on patient care. Patients can get their medications faster, start their therapies sooner, and may achieve better clinical outcomes.¹

Overview

PreCheck MyScript® makes it easy to get real-time, patient-specific prescription drug data at the point of care. It's designed to remove barriers to cost and make patient pricing and dosage more transparent. This real-time benefit check (RTBC) tool data displays actual cost information based on a patient's plan design and deductibles.



Key points

- 1 PreCheck MyScript integrates seamlessly into your e-prescribing workflow by automatically displaying when you prescribe medication for an Optum Rx member
- 2 If needed, PreCheck MyScript prompts you with prior authorization requirements, coverage details, patient out-of-pocket costs and more
- 3 PreCheck MyScript is currently available in most common electronic health records (EHRs) with additional integrations ongoing

Background

How does PreCheck MyScript work?

PreCheck MyScript runs a trial claim through the Optum Rx system so you can:

- Check current prescription coverage and price based on the member's benefit plan
- Find possible medication alternatives
- See which prescriptions currently require prior authorization

How is PreCheck MyScript improving health care?

PreCheck MyScript provides accurate benefit cost and coverage information at the point of care. This can remove cost barriers for patients, which can lead to increased compliance. PreCheck MyScript is data that appears within your RTBC tool and runs a trial claim.

Current users have told us they appreciate being able to discuss actual costs and options with their patients.²

How does PreCheck MyScript make it easier to avoid a prior authorization request and e-prescribe?

With PreCheck MyScript, there are no forms to fill out and no need to send us a fax or make a phone call. When using the RTBC tool, PreCheck MyScript data displays clinically appropriate alternatives that help make avoiding a prior authorization easier and allows for more seamless prior authorizations when needed. This data also gives you the ability to view additional member benefit and plan level-specific information when electronically prescribing.

	Standard e-prescribing with PreCheck MyScript	Standard e-prescribing
Features and functionality	—	—
Member benefit/plan level-specific information	—	✓
Trial claim adjudication and applicable messaging	✓	—
Preferred alternatives	✓	—
Pharmacy channel alternatives	✓	—
Prior authorization, step therapy and utilization management programs	✓	—
Exclusions	✓	—
Within existing EHR workflow	✓	✓
Seamless prior authorization process	✓	—

Real-time transparency and care provider effect

How accurate is PreCheck MyScript?

PreCheck MyScript shows the member's out-of-pocket cost based on the medication being prescribed, the pharmacy selected and the member's benefit plan coverage and deductible status.

The price you see on the screen is what's in our pharmacy claim platform for that medication at that moment for that individual member's benefit plan. The pricing information and prescription drug list (PDL) are accurate at that point in time and are subject to change.

How does PreCheck MyScript help my patients?

With PreCheck MyScript, you'll know what a medication costs at that moment and will see preferred formulary alternatives and possibly lower-cost alternatives that you can discuss during your office visit. Results within one EHR show that when an alternative medication is presented via PreCheck MyScript, the prescriber chooses the alternative 20% of the time.¹ If a medication requires prior authorization, you'll know right away and can quickly request it, helping to reduce delays so the therapy can begin sooner.

What is the cost information based on?

Trial claim data is run through the Optum Rx claims system. This means your patient's benefit and medication information is accurate and up to date. The price you see on the screen is what's in our pharmacy claim platform at that moment for that medication and the member's benefit plan.

Which EHRs are currently displaying PreCheck MyScript data?

Listed below are just a few of the many EHRs that integrate seamlessly into PreCheck MyScript. Additional integrations are ongoing.

- Allscripts – prescription price transparency
- AthenaHealth® – Real-time benefit check
- Cerner*
- Dosespot Parent
- Docutap Inc.
- DrFirst® – myBenefitCheckSM
- eClinicalWorks
- Epic
- Greenway Health
- Meditech
- MDToolbox Parent
- Modernizing Medicine
- NewCropRx – NewCrop-RTBI
- Nextgen Parent
- Practice Fusion
- Veradigm – Veradigm TruePriceRx

* Access is dependent on the health system



PreCheck MyScript is currently available in most common EHRs, with additional integrations ongoing.

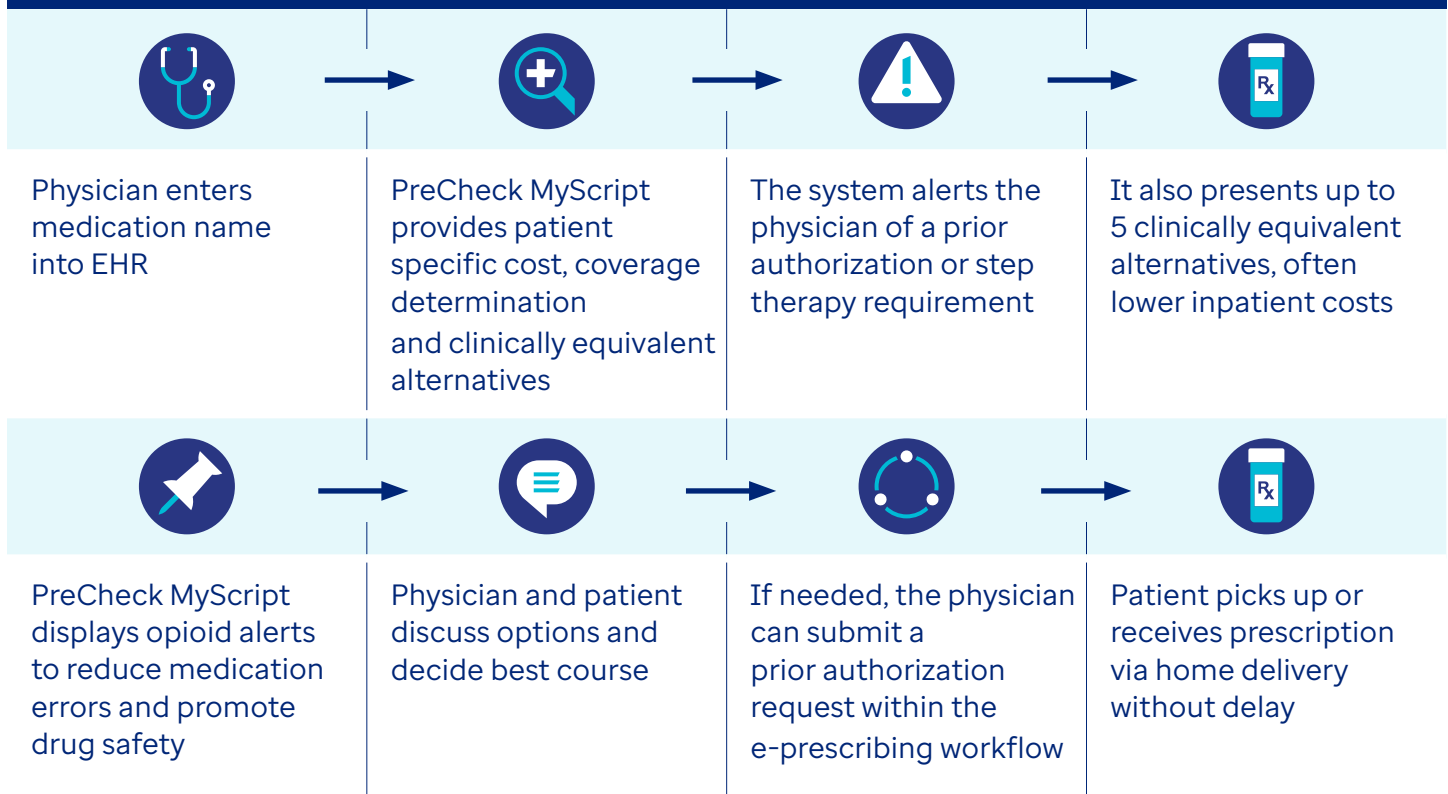
How does PreCheck MyScript affect existing formulary verifications in my EHR?

PreCheck MyScript will only change your existing PDL verification process for Optum Rx members. Drug pricing and utilization data comes from the same information we use to process Optum Rx pharmacy claims.

What will I see when I use PreCheck MyScript in my EHR?

You may not realize you're using PreCheck MyScript in your EHR because the data is designed to integrate seamlessly in the platform. Drug coverage and pricing will display within the e-prescribing workflow when you prescribe a medication for an Optum Rx member. The messaging and "alerts" vary by vendor.

The below diagram shows the PreCheck MyScript data integration and workflow within the EHR, via the real-time benefit check tool.



Achieving better clinical outcomes and results

PreCheck MyScript allows you to spend more time focusing on patient care and less time performing administrative tasks. Patients can get their medications faster, start their therapies sooner, and may achieve better clinical outcomes.¹

Who's using PreCheck MyScript?

The majority of active prescribers have access to PreCheck MyScript today, with the network continually expanding.

What are the results so far?

Today, we have approximately 1 million providers utilizing PreCheck MyScript servicing more than 6 million members a month.³ This has helped providers avoid prior authorization through selection of alternatives and should increase patient satisfaction by lowering costs and reducing surprises at the pharmacy.

Top-line results include:³

- Faster fill times per prescription
- Reduced administrative costs for prescribers and pharmacies
- Time savings and efficiency
- Improved patient experience

Does PreCheck MyScript affect value-based contract incentives?

Yes. PreCheck MyScript is designed to help improve medication adherence and PDL compliance. These metrics are typically part of value-based contract incentives.

Empowering providers and helping patients at point of prescribing

Providers who adopt the RTBC tool with PreCheck MyScript data gain access to available prescription options, out-of-pocket cost comparisons, real-time prior authorization requests and benefit coverage information easily. Providers also enjoy:

- Fewer prior authorizations or medical necessity rejections and denials
- Reduced rework of prescriptions for clinicians
- Automatic notifications of preferred formulary alternatives; some that are lower cost and have no prior authorization requirement
- A savings of over 42 minutes and \$41 per prescription per patient by avoiding prior authorization³

In addition, when PreCheck MyScript is able to be displayed within the RTBC tool, better patient prescription discussions can take place, which may lead to lower costs and less prescription abandonment at the pharmacy. Patient benefits include:

- \$214 savings per script when switched to lower-cost option³
- A 5% to 6% higher medication adherence which may lead to lower total cost of care⁴



Helping patients at point of prescribing



Informed with data



Real-time eligibility

Formulary coverage

Medication history



Eliminate benefit confusion

Get patients the most appropriate, economical medications available without delay. Visit UHCprovider.com/pcms to learn more.

¹Third party analysis of Optum Rx claims data, July 2017 – November 2018.

²Physician testimonials, including Dangond Pediatrics in Miami, FL and Privia Health in Arlington, VA. 2018.

³Optum Rx analysis of (Jan. – Aug. 2025) trial claim and production claim data. Savings based on when a lower cost formulary alternative product was presented and filled, and the savings amount was at least \$1 more.

⁴Across 5 conditions over 2 years, providers who utilized PCMS data when prescribing showed a 5% – 6% higher patient medication adherence rate than non-PCMS patients. Optum Rx data analysis, conducted within the 5 therapeutic classes, Jan 2021 – Dec 2023.