Patient Protection and Affordable Care Act $0 Cost-Share
Preventive Medications Exemption Requests
(UnitedHealthcare commercial members)

In accordance with Patient Protection and Affordable Care Act requirements, providers may
request a zero-dollar coverage exception review for preventive medications. Please use the
standard pharmacy fax number below to request an exemption.

**Standard Pharmacy Fax**: 801-994-1345

**Standard Pharmacy Mailing Address**: UnitedHealthcare
P.O. Box 30573
Salt Lake City, UT 84130-0573

An expedited medication exception request may be available if the time needed to complete
a standard exception request could seriously jeopardize the member’s life, health or ability
to regain maximum function.

**Urgent Pharmacy Fax**: 801-994-1058

A list of preventive medications that are covered at 100% with $0 copay can be found at
[myuhc.com® > Popular forms > Pharmacy benefits > Prescription Drug Lists > Zero-
cost preventive care medications.](myuhc.com)

Clinical pharmacy policies for zero-cost preventive care medications can be found at
[UHCprovider.com > Resources > Drug lists and pharmacy > Clinical Pharmacy and
Specialty Drugs Prior Authorization Programs - Commercial for cardiovascular disease
prevention, gonococcal ophthalmia neonatorum (GON) prevention, breast cancer prevention,
tobacco cessation and HIV pre-exposure prophylaxis (PrEP).](UHCprovider.com)

Exemption requests may be submitted for coverage of zero-cost preventive medications not
indicated above on the list of preventive medications covered at 100% with
$0 copay. These exemption requests should have evidence from the provider that the
medication is medically necessary. The request should include the following information:

- What the medication will be used for (e.g., a contraceptive drug will be used for
  contraceptive purposes or gonococcal ophthalmia neonatorum (GON) prevention)
- Attestation that the medication is medically necessary for the patient, or for
  some non-contraceptive preventive medications, whether other alternatives have
  been previously attempted

*Mailing address may vary based on your benefit plan.