In accordance with Patient Protection and Affordable Care Act requirements, providers may request a zero-dollar coverage exception review for preventive medications. Please use the standard pharmacy fax number below to request an exemption.

**Standard Pharmacy Fax:** 801-994-1345

**Standard Pharmacy Mailing Address:**
UnitedHealthcare
P.O. Box 30573
Salt Lake City, UT 84130-0573

An expedited medication exception request may be available if the time needed to complete a standard exception request could seriously jeopardize the member’s life, health or ability to regain maximum function.

**Urgent Pharmacy Fax:** 801-994-1058

A list of preventive medications that are covered at 100% with $0 copay can be found at myuhc.com> Pharmacy information> Prescription Drug Lists> Zero-cost preventive care medications

Clinical pharmacy policies for zero-cost preventive care medications can be found at uhcprovider.com> Drug Lists and Pharmacy> Clinical Pharmacy and Specialty Drugs Prior Authorization Programs-Commercial for cardiovascular disease prevention, gonococcal ophthalmia neonatorum prevention (GON) and health care reform breast cancer prevention.

Exemption requests may be submitted for coverage of zero-cost preventive medications not indicated above on the list of preventive medications covered at 100% with $0 copay. These exemption requests should have evidence from the provider that the medication is medically necessary. The request should include the following information:

- What the medication will be used for (e.g. a contraceptive drug will be used for contraceptive purposes, or gonococcal ophthalmia neonatorum prevention (GON)).
- Medical records (e.g. chart notes, lab values) showing that the medication is medically necessary for the patient, or for some preventive medications, whether other alternatives have been previously attempted.

*mailing address may vary based on your benefit plan*