

Successfully Submitting a Prescription to OptumRx



Our goal is to provide safe, easy, and quick ways to get your patients the medication they need.

ePrescribe – Fastest and most convenient! Add the OptumRx profile in your electronic medical record (EMR) system using the following information and send the prescription to us.

OptumRx Mail Service
2858 Locker Ave East, Suite 100,
Carlsbad, CA 92010
NCPDP ID = 0556540
PID = P0000000020173

Call 1-800-791-7658 – Provide a verbal prescription directly to an OptumRx pharmacist dedicated to our health care providers.

Fax 1-800-491-7997 – Send us a complete prescription using the [Physician Fax Form](#).



Before you send us a prescription and to minimize any delays or outreach, Do:

- ✓ Verify with your patient OptumRx is their home delivery pharmacy.
- ✓ Verify the medication is covered by your patient's health care plan or if it will require a prior authorization.
- ✓ Verify prescription medication name, formulation, strength, directions, quantity, and refills are complete.
- ✓ If using ePrescribe, ensure you select the Carlsbad OptumRx address listed above.
- ✓ Verify all prescriptions for diabetic supplies are coordinated and provide specific brand and directions (i.e. maximum times a patient is to test daily).
- ✓ Verify collaborating / supervising physician information is included as required by your state for midlevel practitioners.

You and your patient will enjoy the convenience!

- You save time, staffing and supplies costs.
- Maximize your patient's cost savings by ordering up to a 90-day supply of their maintenance medication and also allowing them to make fewer trips to the pharmacy.
- Your patients get free standard shipping to anywhere in the United States.

Count on accuracy, safety and service! We look forward to serving you!

Still have questions?



Connect online at: mail:ORxProviderHelp@optum.com



Call us at **1-800-791-7658** for fast, knowledgeable service

OptumRx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum[®] company—a leading provider of integrated health services. Learn more at optum.com.

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