

UnitedHealthcare Provider Portal

Snapshot

The UnitedHealthcare Provider Portal has more than 60 online tools — including eligibility, prior authorization, referrals and more — to help you get the answers you need quickly, 24/7, at no cost to you. Plus, no phone calls are required, and you get better documentation and visibility on claims, prior authorizations, referrals and more.

The screenshot shows the UnitedHealthcare Provider Portal interface. Callout boxes highlight the following features:

- Access TrackIt and see what tasks need attention:** Points to the TrackIt notification area at the top of the page.
- Use the search bar to quickly find any tool in the portal:** Points to the search bar in the top navigation bar.
- Get the latest training and technical resources:** Points to the Training & Support dropdown menu.
- Manage users, demographics, paperless delivery and more:** Points to the Taylor user profile dropdown in the top right.
- Make changes to your personal profile and settings:** Points to the Customize Tabs button.
- Use the Payer and Provider dropdown menus to switch the information used in your searches and tasks:** Points to the Payer (87726 - UnitedHealthcare) and Provider (Scott Brundie) dropdowns.
- Change the order of the tabs based on your preference or remove the ones you don't need:** Points to the Additional Tools dropdown menu.
- Find shortcuts to resources, links and tools:** Points to the Eligibility & Benefits Resources sidebar.
- Access the tools you use from the menu bar at the top of the page or the tabs on the left:** Points to the main navigation bar (Eligibility, Claims & Payments, Referrals, etc.) and the left sidebar.
- Find important UnitedHealthcare news and updates:** Points to the UnitedHealthcare Updates section in the left sidebar.



Questions?

To access the UnitedHealthcare Provider Portal, go to UHCprovider.com and click Sign In in the upper-right corner. Then sign in with your One Healthcare ID and password. For help accessing the portal, please contact UnitedHealthcare Web Support at providertechsupport@uhc.com or **866-842-3278**, option 1, 7 a.m.–9 p.m. CT, Monday–Friday. You can also learn more in the [UnitedHealthcare Provider Portal Overview interactive guide](#).

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