

Billing and Reimbursement Reminder for Members in Hospice Care

We encourage you to use the following information when submitting claims for UnitedHealthcare Medicare Advantage plan members in hospice care. UnitedHealthcare Medicare Advantage plans follow the Centers for Medicare & Medicaid Services (CMS) rules for billing and reimbursement for hospice care.

Hospice Services

Medicare-certified hospice care providers should submit claims for covered hospice services directly to Medicare using the CMS-1450 form. Medicare will pay you directly.

Learn more about submitting hospice claims in the following chapters of the [Medicare Claims Processing Manual](#):

- Chapter 1: General Billing Requirements
- Chapter 11: Processing Hospice Claims
- Chapter 24: General EDI and EDI Support Requirements, Electronic Claims and Coordination of Benefits Requirements, Mandatory Electronic Filing of Medicare Claims
- Chapter 25: Completing and Processing the CMS-1450 Data Set

Medicare-Covered, Non-Hospice Prescription Drugs

Submit claims for prescription drugs covered under the member's Medicare Part D benefit to OptumRx at optumrx.com > Health Care Professionals. You'll need an Optum ID and password to sign in. If you don't have one, you can register for one at optumrx.com.

Medicare-Covered, Non-Hospice Services

For Medicare-covered, non-hospice services, submit medical claims to the fiscal intermediary or carrier for payment.

Supplemental Benefits

UnitedHealthcare will pay for supplemental benefits offered under our Medicare Advantage plans for members in hospice care. Please submit claims for supplemental benefits directly to us.

For more information, please visit UHCprovider.com > Claims and Payments > Claims, Billing and Payments > Submit a Claim. Click the plus sign under Submit a Claim and then select the Claim Submission Quick Reference Guide for step-by-step instructions.

Supplemental benefits may change each year but could include:

- Routine vision benefits
- Routine hearing benefits
- Routine transportation benefits

We're Here to Help

Additional information about hospice-covered services, supplemental benefits and Medicare-covered non-hospice related services is available at [cms.gov](https://www.cms.gov).

If you have questions about hospice billing and reimbursement, please contact your Skilled Nursing Facility Provider Advocate or call Provider Services at **877-842-3210** and ask to speak to a Skilled Nursing Facility Network contact. Thank you.