

Inpatient concurrent review documentation

Quick reference guide

As you partner with your Clinical Delegation Oversight Consultant (CDOC), there are certain questions around the Concurrent Review Process that will need to be addressed as a part of your file review/annual assessment. Your policies should reflect, at a minimum, the following:

- ✓ Documentation of how your organization's utilization management (UM) policies and criteria are used based on sound clinical evidence to make UM decisions
- ✓ Documentation of the evidence-based clinical criteria your organization uses to make inpatient medical coverage decisions
- ✓ Documentation of the process to ensure decisions are based on benefit coverage and medical necessity
- ✓ The evidence-based clinical criteria your organization uses to make inpatient behavioral health coverage determination decisions
- ✓ How your clinical staff conducts and documents inpatient medical reviews
- ✓ How your clinical staff conducts and documents inpatient behavioral health reviews
- ✓ How your organization sends UM review requests to a Medical Director for review