

MPP-Data-Attestation

ON SCREEN TEXT: UnitedHealthcare

MAN: Each quarter, we ask our contracted care providers to update their demographic information and attest to its accuracy, so our members have the most up-to-date information possible. This also helps us meet Centers for Medicare and Medicaid Services-- or CMS--requirements and supports claims' accuracy and timely reimbursement.

Drawings of doctors with stethoscopes in a line appear. A document that says "UnitedHealthcare" appears next to it. The doctor drawings get computer monitors with graphs next to them. A silhouetted figure appears next to a large monitor.

ON SCREEN TEXT: Centers for Medicare & Medicaid Services

Drawings of documents have a dollar sign on them. A calendar reads "\$0."

MAN: With My Practice Profile, you can quickly make demographic changes in one place and get those updates into our systems more quickly.

The eligibilityLink site shows on a drawing of a laptop.

ON SCREEN TEXT: Make demographic changes in one place

MAN: You can also use it to complete your required quarterly attestation.

ON SCREEN TEXT: Allow you to complete the required quarterly attestation

MAN: Here's how to attest your data. Sign into Link by clicking on the Link button in the top right corner of uhcprovider.com.

ON SCREEN TEXT: uhcprovider.com

The various pages are shown.

MAN: Click on the My Practice Profile tile on your Link dashboard.

ON SCREEN TEXT: Select My Practice Profile

MAN: Click "attest."

ON SCREEN TEXT: Here's how to attest to your dat once you have the upgraded app:
Click on Attest

MAN: If the data we have is incorrect, update it, click "submit changes," then "attest." Currently My Practice Profile is only available to individual care providers and practices.

ON SCREEN TEXT: Submit Changes, then click Attest.

A box reads "My Practice Profile." An arrow next to it points to three drawings of doctors.

MAN: We're working to make it available to hospitals and other facilities. In the meantime, our staff will work with you to review demographic information and complete attestations if you don't have access to My Practice Profile.

The doctors are replaced with a drawing of a hospital. Drawings of figures using a computer at a desk appear in a row.

ON SCREEN TEXT: Review demographic information
 Complete attestations

MAN: We hope you find My Practice Profile to be an easy, convenient way to update and attest to your care provider demographic information.

A smiling woman stands in front of a blurred background of doctors. All wear white clothes.

MAN: If you have questions about using My Practice Profile, please call the UnitedHealthcare Connectivity Help Desk at 866-842-3278 option 1 from 7:00 a.m. to 9:00 p.m. Central time Monday through Friday.

ON SCREEN TEXT: If you have questions about
 using My Practice Profile, please
 call the UnitedHealthcare
 Connectivity Help Desk at
 866-842-3278, option 1.

The phone number is highlighted in blue.

MAN: For more information about our data attestation requirements, please see Chapter 2 of the 2018 UnitedHealthcare Care Provider Administrative Guide at uhcprovider.com/guide and select 2018 UnitedHealthcare Care Provider Administrative Guide Chapter 2: Demographic Changes.

Small legal text displays under the UnitedHealthcare logo.

MAN: If you have questions about the attestation requirement, please call Provider Services at 877-842-3210. Thank you.

More small legal text displays. The top reads "Disclaimer."

ON SCREEN TEXT: UnitedHealthcare