

MPP-Upgrade

ON SCREEN TEXT: UnitedHealthcare

MAN: The accuracy of care provider demographic and practice data can play an important part in the success of a medical practice.

Drawings of doctors and a pie graph appear in the "Care Provider Demographic" box. An illustrated first aid kit and a bar graph appear in the "Practice Data" box.

ON SCREEN TEXT: The accuracy of:
Care Provider Demographic
Practice Data
can play an important part
in the success of a medical practice

MAN: It can help connect you with members searching for a care provider and it supports claims processing and regulatory requirements.

A simple figure drawing stands in the bottom left. Green arrows point from it to a handicapped symbol, a man with a splint, and a figure in a hospital bed.

ON SCREEN TEXT: Helps connect you with members
searching for a care provider
Supports claims processing and
regulatory requirements

Yellow bubbles show drawings of a hand holding a document and a gavel striking.

MAN: With My Practice Profile, ID administrators and other authorized users are able to review and update the care provider demographic information we have for your practice.

A photo shows a doctor high-fiving a young girl being held by her mother.

ON SCREEN TEXT: Access to upgraded app in 2018

MAN: This includes office addresses, hours and locations, phone and fax numbers, email and web addresses, languages spoken, ages and gender served, and much more.

Drawings show skyscrapers, a compass point, a fax machine, a globe with an envelope, chat bubbles in English and a foreign language, and the male and female symbols interlinked.

ON SCREEN TEXT: ...and much more!

MAN: You can also complete your required quarterly attestation. Making these changes online helps us process changes more quickly.

ON SCREEN TEXT: Will allow you to complete the

required quarterly attestation

MAN: Currently My Practice Profile is only available to individual care providers and practice. We're working to make it available to hospitals and other facilities.

ON SCREEN TEXT: Currently only available to individual care providers and practices

A drawing of a doctor appears in a blue bubble.

ON SCREEN TEXT: We're working towards making it available to hospitals and other facilities.

A drawing of a hospital appears.

MAN: In the meantime, our staff will work with you to review demographic information and complete attestations if you don't have access to My Practice Profile.

Figures sitting at a desk use computers.

ON SCREEN TEXT: Review demographic information
Complete attestations

MAN: All care providers and practices that use Link have the My Practice Profile tile on their Link dashboard, and can download or submit disclosure of ownership and management forms for Medicaid.

ON SCREEN TEXT: My Practice Profile app is available on the
Link dashboard for users of Link

Compass points enclose drawings of a folder and a mouse pointer.

ON SCREEN TEXT: Electronically download
Submit
Disclosure of Ownership and
Management forms for Medicaid

MAN: We hope you find My Practice Profile to be an easy, convenient way to update and attest to your care provider demographic information. If you have questions about using My Practice Profile, please call the UnitedHealthcare Connectivity Help Desk at 866-842-3278 option 1 from 7:00 a.m. to 9:00 p.m. Central time Monday through Friday.

A woman smiles. Doctors converse in the background.

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about using
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please call the
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Connectivity Help Desk
at 866-842-3278,

option 1.

Small legal text displays. The top reads "Disclaimer."

ON SCREEN TEXT: UnitedHealthcare