

WEBVTT - <https://subtitletools.com>

00:00:00.320 --> 00:00:03.450

- I am Dr. Dick Migliori,
the Chief Medical Officer

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for UnitedHealth Group.

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And I'd like to take this
opportunity to personally

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welcome you, to the
UnitedHealthcare network family.

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We're excited to work
with you, to help people

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live healthier lives by
providing the best care

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and the best outcomes,
one person at a time.

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We've listened and learned a lot about

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how to serve you better.

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And we're committed to
taking great care of you,

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so you can focus on
caring for your patients.

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We'll provide real solutions,

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that make it easy and rewarding
to be part of our network.

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Through UnitedHealthcare,

00:00:40.430 --> 00:00:44.470
which is our healthcare
benefits and insurance business.

00:00:44.470 --> 00:00:47.800
And Optum, our health
care services business.

00:00:47.800 --> 00:00:52.500
We bring leadership and expertise
in healthcare technology

00:00:52.500 --> 00:00:54.420
and analytics.

00:00:54.420 --> 00:00:57.193
And we put it all to work for you.

00:00:58.360 --> 00:01:00.340
We understand your pain points.

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And we're working to
make innovative changes.

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That improvement starts
at a very local level.

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– Great relationships
have a strong foundation

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in shared beliefs, which is
why we're proud to foster

00:01:13.340 --> 00:01:16.420
a culture, based on the
values of integrity,

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compassion, relationships,
innovation and performance.

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These values are woven into the decisions

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that we make together, to
provide a better experience

00:01:27.120 --> 00:01:31.070
for you and ultimately for your patients.

00:01:31.070 --> 00:01:33.310
We're working to ensure
that you experience

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less administrative hassle
and fast simple support.

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All backed by the people, the processes,

00:01:39.830 --> 00:01:42.320
the technology of UnitedHealth Group.

00:01:42.320 --> 00:01:44.570
We're focused on clinical insights,

00:01:44.570 --> 00:01:46.700
and on the data that
we will deliver to you,

00:01:46.700 --> 00:01:50.290
in a timely manner, to help
you serve your patients

00:01:50.290 --> 00:01:53.780
at the right time with
the right information.

00:01:53.780 --> 00:01:57.430
We work to help you serve
the people of your community

00:01:57.430 --> 00:02:00.560
and we're locally connected
and we support you

00:02:00.560 --> 00:02:04.500
with the resources and the
knowledge of a large company.

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- At UnitedHealthcare,
our goal is to make things

00:02:06.700 --> 00:02:09.110
work better for you at every step.

00:02:09.110 --> 00:02:12.000
So here's a few things
I'd encourage you to do.

00:02:12.000 --> 00:02:15.160
First, check out uhcprovider.com

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This site will be your
front door to resources

00:02:17.620 --> 00:02:19.830
and your self-service needs.

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You can search 'Quick Start'
in the top search bar

00:02:22.350 --> 00:02:25.330
to view a complete checklist
in our Quick Start Guide,

00:02:25.330 --> 00:02:27.590
now that you're in our network.

00:02:27.590 --> 00:02:29.770
You can also access Link.

00:02:29.770 --> 00:02:33.530
Link is your gateway to
UnitedHealthcare online tools.

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To sign into Link, go to uhcprovider.com

00:02:37.660 --> 00:02:40.980
and select New User to begin registration.

00:02:40.980 --> 00:02:43.140
You'll need to create an Optum ID,

00:02:43.140 --> 00:02:45.810
as this is an important
step to get eligibility

00:02:45.810 --> 00:02:48.900
and benefit details,
request prior authorizations

00:02:48.900 --> 00:02:50.860
and check on claims.

00:02:50.860 --> 00:02:53.330
Welcome to the family and
thank you for your trust

00:02:53.330 --> 00:02:54.800
and your partnership.

00:02:54.800 --> 00:02:57.303
We're looking forward to
a great future together.