

# NationsVision quick reference guide

As of January 1, 2026, UnitedHealthcare | Spectera will lease its network to NationsVision for the administration of vision benefits for Medicare Advantage members enrolled in select health plans. NationsVision will manage these benefits using the UnitedHealthcare Vision Network / Spectera Vision Network.

## About NationsVision

NationsVision is a leading provider of vision care solutions dedicated to improving access to quality eye care for members nationwide. As part of the NationsBenefits family, NationsVision partners with health plans and networks to deliver comprehensive vision benefits, including routine eye exams, eyewear and specialty services. Their mission is to enhance member health and satisfaction by offering convenient, affordable and high-quality vision care options.

## What this means for you

As a valued provider in our vision networks, you can start seeing these members on and after Jan 1st. NationsVision will serve as your primary point of contact for these members. No action is required to remain in the network for these members – you'll automatically be included. If you prefer not to participate, you can opt out.

## Medicare Advantage plans that are included

- Ally/Align in CA, CO and OH
- CommiCare Advantage in IN, MD, OH and WV
- Health New England in MA

## What benefits are offered

- Eye exams
- Frames
- Lenses
- Contact lenses

## Claims & payment process

Claims, payments and all correspondence will come directly from NationsVision, not UnitedHealthcare | Spectera.

## Sample member ID cards

### Ally/Align



A participating provider of <Senior Living Community XXXXXXXXXXXXXXXXXXXXXXXX>

<Product Name XXXXXXXXXXXXXXXXXXXXXXXX>

<FIRST NAME LAST NAME>

Member ID <XXXXXXXX>

RxBIN <XXXXXX>	Medical Payer ID <XXXXXX>
RxPCN <XXXX>	Dental Payer ID <XXXXXX>
RxGRP <XXXXXXXX>	See back for dental

CMS - <XXXX XXX>

MedicareRx 

In case of emergency, call 911. Then, call plan within 24 hours or ASAP.

- Member Services (including prior authorization requests): <1-XXX-XXX-XXX> (TTY 711)
- Prescription Drug Customer Services: <1-XXX-XXX-XXX> (TTY 711)
- Pharmacy Help Desk: <1-XXX-XXX-XXX> (TTY 711)
- Dental Help Desk: <1-XXX-XXX-XXX> (TTY 711)


Members: <website.com/for-members>  
Providers: <website.com/for-providers>

Mail Medical Claims to:  
P.O. Box 908  
Addison, TX 75001-0908

Mail Pharmacy Claims to:  
Navitus Health Solutions, LLC  
P.O. Box 1039  
Appleton, WI 54912-1039

Mail Dental Claims to:  
Name of Dental Company  
P.O. Box XXXX  
City, State XXXXX-XXXX

### CommuniCare Advantage




Printed Date: 12/17/2024

**CommuniCare Advantage ISNP**

Member: {{MemberFullName}}	RxBIN: 012312
Member ID: {{MemberNumber}}	RxPCN: PARTD
	RxGRP: CCAI

H3727-002




Printed Date: 12/17/2024

**CommuniCare Advantage ISNP**

Member: {{MemberFullName}}	RxBIN: 012312
Member ID: {{MemberNumber}}	RxPCN: PARTD
	RxGRP: CCAI

H3727-002




Printed Date: 12/17/2024

**CommuniCare Advantage CSNP**

Member: {{MemberFullName}}	RxBIN: 012312
Member ID: {{MemberNumber}}	RxPCN: PARTD
	RxGRP: CCAC

H3727-001



Printed Date: 12/17/2024


**CommuniCare Advantage CSNP**

Member: {{MemberFullName}}	RxBIN: 012312
Member ID: {{MemberNumber}}	RxPCN: PARTD
	RxGRP: CCAC

H3727-001

### Health New England

Mockup Template #6 FRONT - Medicare  
This illustrates PLACEMENT of each element; See master requirements doc for exact text.

1  2 Medicare Advantage

3 Name: 4 FIRSTXXXXXXXXX LASTXXXXX

5 ID: 6 XXXXXXXXXX000001

7 Issuer: 8 80840

9 0000000000

10 Plan: 11 PLAN NAME (HMO)

12 RxBIN: 610593

13 RxPCN: HNEMEDD


14 RxGrp: HNEMEDD

15 Benefit Plan Copays

16 PCP/Specialist \$00/\$00

17 Behavioral Health \$00

18 Emergency Room \$00

19 MedicareRx 

20 H3727-002

22 Issue Date: MMDDYYYY

23

24 Questions? Call us at (877) 443-3314 or TTY 711

Mockup Template #6 BACK - Medicare, eff 1/1/2025  
This illustrates PLACEMENT of each element; See master requirements doc for exact text.

1 FPO 3D Barcode

2 Submit Claims to:  
Health New England  
Medicare Advantage Plan  
One Monarch Place, Suite 1500  
Springfield, MA 01144-1500

3 Routine Vision Exam and Eyewear Allowance:  
healthnewengland.org/medicare/eyemed  
Toll Free (866) 723-0596 or TTY 711

4 Hearing Aids:  
truehearing.com/select  
Toll Free (844) 319-7458 TTY 711

5 For Questions About Prescription Drug Coverage:  
Toll Free (800) 393-0395 or TTY 711

6 Virtual Visits with a Doctor 24/7:  
teladoc.com/HNE or  
Toll Free (800) 835-2362

7 Medicare limiting charges apply

8 Member Services: Local (413) 787-0100 Toll Free (877) 443-3314 or TTY 711  
healthnewengland.org/medicare


## Questions? Contact NationsVision provider support


Email: [ProviderRelations@NationsVision.com](mailto:ProviderRelations@NationsVision.com)


Phone: (877) 543-9221

Fax: (954) 400-3994

Website: [NationsBenefits.com/Providers.Vision](http://NationsBenefits.com/Providers.Vision)







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