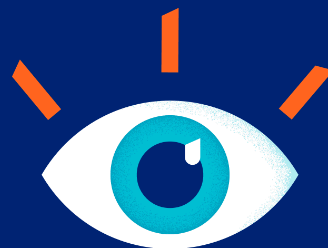




March Outlook

UnitedHealthcare® | March® Vision Care
updates and vision industry information



Tips for timely payments

Get tips to help ensure timely payments and avoid delays.

[Learn more](#) 

Review and validate your information on [providers.eyesynergy.com](#)

Federal and state laws require you to help keep the provider directory accurate.

[Review now](#) 

Claim payment details now live on [providers.eyesynergy.com](#)

We've just made managing your claims faster and easier. You can now instantly view payment details for both **in-progress** and **processed** claims right from your [providers.eyesynergy.com](#) account. No more waiting for your explanation of payment (EOP), navigating PaySpan or calling customer service. Just log in and get the information you need when you need it.

[Log in now](#) 



Explore our new COPE-accredited CE course on the importance of HEDIS measures in diabetic eye exams

Improve care quality by understanding HEDIS®, enhancing documentation and closing gaps in diabetic eye exam compliance.

[Take the course today](#) >

Get to know our brands for a better member experience

Enhance member experience by getting to know our brands. As a provider in our networks, you'll see members who have a variety of plan names. To prevent confusion and better support our members, we have a helpful [Vision Brand Reminder course](#) that outlines some of the different brands we serve and answers frequently asked questions.

Lab Spotlight: New sub-status messages now available on providers.eyesynergy.com

A new feature on providers.eyesynergy.com brings greater clarity and convenience to your lab order tracking. The new sub-status messages visible on the Materials page provide real-time progress updates on lab orders, so you always know what's happening.

[Read more](#) >

July is Dry Eye Awareness Month

Take this opportunity to educate patients about the symptoms, causes and treatment options for dry eye and encourage individuals to seek proper diagnosis and care.

[Learn more](#) >

State news



Maryland: New NPI requirements for service facilities

Maryland now requires each service facility to have a unique National Provider Identifier (NPI) number. Service facilities can no longer use the same group NPI for multiple locations. While the group NPI remains the same, each service facility will now have a unique NPI in the state provider master file and ePrep file. Providers with group NPIs covering multiple locations should take action when invited by the state.

Idaho: New vision vendor

Starting June 1, we're the new vision vendor for the UnitedHealthcare Community Plan of Idaho Medicaid Plus (IMPlus) program.

[Learn more](#) 

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