



March Outlook

UnitedHealthcare® | March® Vision Care
updates and vision industry information



Check out our Customer Service holiday schedule

In observance of the Christmas and New Year holidays (where applicable*), please use the following list of modified Customer Service hours to reach us:

- Friday, Dec. 23 - Open from 6 a.m.–5 p.m. CT
- Monday, Dec. 26 - Closed
- Tuesday, Dec. 27 – Reopen at 6 a.m. CT
- Friday, Dec. 30 - Open from 6 a.m.–5 p.m. CT
- Monday, Jan. 2 - Closed
- Tuesday, Jan. 3 – Reopen at 6 a.m. CT

We hope you, your staff, and your family have a safe and happy holiday season!

*Customer Service will be open in accordance with all state guidelines and regulations, including CA, ID, IL, IN, KY, MI, MS, NE, OH, SC and TX.

An inside look



Get to know our Clinical Care and Coordination Program

Learn about our new Clinical Care and Coordination Program designed to influence the best outcomes for diabetic members launching in January 2023

[Read more](#)



Review and validate your provider information on providers.eyesynergy.com

Federal and state regulations require that we reach out to all active providers on a quarterly basis to ensure the accuracy of provider directory information.

Sign in at providers.eyesynergy.com and complete this requirement if you have not attested to your provider directory accuracy or submitted changed in the past 90 days.

Failure to attest or update provider directory information can result in being removed or suppressed from the directory.



2023 Vision plan updates

Review the states that have updates to one or more of their benefit plans

[See the list](#)



Lab spotlight: Freedom of Choice – Plus Program

Explore this program that offers an extensive selection of quality, fashionable frames

[See more](#)

State News



Florida providers: New vision vendor for UnitedHealthcare Community Plan (Medicaid) beginning July 1, 2023

[Read more](#)



Minnesota providers: UnitedHealthcare Dual Complete – a new Medicare benefit plan coming Jan. 1, 2023

UnitedHealthcare Dual Complete has been added as a Medicare benefit plan to our network in Minnesota. As a participating provider, you may start seeing these Medicaid members beginning Jan. 1, 2023.

Review a [complete summary](#) of all benefit plans in Minnesota on [marchvisioncare.com](#). Be sure to select “Minnesota” from the dropdown menu. Please remember to always verify member eligibility and benefits prior to rendering services.

Coming into focus



Give safe toys and gift this holiday season

Toy safety is critical in protecting children's health

[Read more](#)

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare Benefits Plan of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare Insurance Company of New York, UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Insurance, Inc., Oxford Health Plans (NJ), Inc., Oxford Health Plans (CT), Inc., All Savers Insurance Company, or other affiliates. Administrative services provided by OptumHealth Care Solutions, LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc., or other affiliates. Behavioral health products provided by U.S. Behavioral Health Plan, California (USBHPC), or its affiliates.

PCA-1-22-04109-MarComm-EM_12152022

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