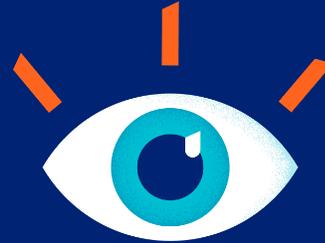


If you are unable to read this message or see the images, [view it online](#)



March Outlook

UnitedHealthcare® | March® Vision Care
updates and vision industry information



2026 vision plans: See what's changing

Starting Jan. 1, 2026, several states will have updates to one or more of the benefit plans.

[Check your state's updates](#) 

Customer service holiday hours

If you need practice support around the holidays, our Customer Service* team will be available on a modified schedule:

- Wednesday, Dec. 24: 6 a.m.–5 p.m. CT
- Thursday, Dec. 25: Closed
- Friday, Dec. 26: Reopen at 6 a.m. CT
- Wednesday, Dec. 31: 6 a.m.–5 p.m. CT
- Thursday, Jan. 1: Closed
- Friday, Jan. 2: Reopen at 6 a.m. CT

We hope you, your staff and your family have a safe and happy holiday season.

**Customer Service will be open in accordance with all state guidelines and regulations, including California, Idaho, Illinois,*

Indiana, Kentucky, Michigan, Mississippi, Nebraska, Ohio, South Carolina and Texas.

Payment platform update: Optum Financial Services

UnitedHealthcare | March Vision Care is transitioning to Optum Financial and ECHO Health for faster, simplified electronic payments starting January 2026.

[Learn more](#) 

An inside look



Have you verified your directory information?

Federal and/or state regulations require all our active network providers review and verify their directory demographic information every 90 days.

To help ensure our provider directory reflects accurate information for our members:

- Log into your providers.eyesynergy.com account
- Select **Provider Demographic Verification** under Resources
- Follow the instructions on the page to start the demographic verification process

Need help? Our [Required Directory Review Attestation Guide](#) walks you through the process.

Lab spotlight: Patient-supplied frames and lens differences

Learn how labs handle the different options, including patient-supplied or non-formulary frames, edged lenses and uncut lenses.

[Learn more](#) 

Reminder: Cancel unused confirmations and corrected claim guidelines

Help prevent claim denials and ensure timely processing.

[Learn more](#) >

State news



Washington: Benefit summary language updates

We're updating Washington's benefit summary to clarify coverage for medically necessary services and supplies. Benefits remain the same.

[Get the updates](#) >

South Carolina: Molina Healthcare plan termination effective Feb. 1

Effective Feb. 1, 2026, Molina Healthcare of South Carolina (Medicaid) will no longer participate in our UnitedHealthcare Community Vision Network / March Vision Network. We'll continue to administer vision benefits and reimburse eligible services for Molina Healthcare of South Carolina members through Jan. 31, 2026.

Florida: New Medicaid provider enrollment system coming soon

The Florida Agency for Health Care Administration (AHCA) is launching a new provider enrollment system in early 2026 to make enrollment, renewals and account updates faster and more secure. Providers should finish any pending enrollments, update their account info and subscribe to Florida Medicaid Health Care Alerts for updates.

[Read the full notice](#) >

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare Benefits Plan of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare Insurance Company of New York, UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Insurance, Inc., Oxford Health Plans (NJ), Inc., Oxford Health Plans (CT), Inc., All Savers Insurance Company, or other affiliates. Administrative services provided by OptumHealth Care Solutions, LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc., or other affiliates. Behavioral health products provided by U.S. Behavioral Health Plan, California (USBHPC), or its affiliates.

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