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March Outlook

UnitedHealthcare® | March® Vision Care
updates and vision industry information



Payment platform update: Optum Financial Services

In 2026, UnitedHealthcare | March Vision Care will transition to Optum Financial and ECHO Health, replacing PaySpan/Zelis. This change offers faster reimbursements and streamlined reconciliation.

[Learn more](#) 

An inside look



Improved website navigation

We've enhanced the navigation experience on [providers.eyesynergy.com](#) and [marchvisioncare.com](#) to help you find what need more efficiently. You'll now find links to the [provider newsroom](#) and the [Provider Training Academy](#), offering interactive courses and other educational resources to support you and your team.

Key highlights

- Resource tab enhancements on [providers.eyesynergy.com](#)

- Provider Resources and Training and Education pages on marchvisioncare.com link directly to the [Provider newsroom](#) and the [Provider Training Academy](#)

Take a moment to explore the updated layout on both sites and see what's new.

New state-specific Provider Reference Guides

Updated Provider Reference Guides (PRGs) are now available on marchvisioncare.com for 25 states. These new PRGs make it easier to find relevant state information. States with pending PRGs can continue using their current PRG – pending PRGs will update automatically once approved.

Here's how it works:

- Find state-specific details in Section 1
- Get general information applying to all states starting in Section 2

Access your PRG by selecting your state from the drop-down menu on the Provider Resources page.

[Get your guide now](#) 

Updated Let's Connect Quick Reference Guide

Need answers fast? Our recently refreshed Let's Connect Quick Reference Guide has:

- Current contact information
- Step-by-step website instructions
- Self-service tips to resolve issues quickly

This guide is designed to support self-service as much as possible. Save time by checking the guide before you call.

[Access the guide](#) 

In focus



Lab spotlight: Expanded frame selection

We added **29 new frames** to our Freedom of Choice program. Explore more styles and order new frames through providers.eyesynergy.com.

[Learn more](#) >

Stress and vision: A two-way connection

Stress and mental health issues can affect vision — and vision problems can increase stress. Your role matters:

- Screen for mental health concerns during eye exams
- Educate patients on the link between stress and eye health

A quick refresher can help you improve patient outcomes.

[Review screening tips](#) >

New CE Course: Understanding OCT-A Technology

Our latest COPE-accredited course dives into understanding OCT-A technology — its evolution, interpretation and clinical integration. Advance your skills and earn CE credit today.

[Take the OCT-A course](#) >

State news



Idaho: New benefit plans launching Jan. 1, 2026

The UnitedHealthcare Community Plan of Idaho Medicare Medicaid Coordinated Plan (MMCP) and **UnitedHealthcare Dual Complete Idaho (DSNP)** plan join our network effective Jan. 1, 2026. You may begin seeing members under these plans on or after Jan. 1, 2026.

A complete summary of the UnitedHealthcare Community Plan of

Idaho MMCP benefit plan will be available by Jan. 1, 2026. Please verify member eligibility and benefits before services.

[Review plan benefits](#) 

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare Benefits Plan of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare Insurance Company of New York, UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Insurance, Inc., Oxford Health Plans (NJ), Inc., Oxford Health Plans (CT), Inc., All Savers Insurance Company, or other affiliates. Administrative services provided by OptumHealth Care Solutions, LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc., or other affiliates. Behavioral health products provided by U.S. Behavioral Health Plan, California (USBHPC), or its affiliates.

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