

Heritage Select Advantage Overview



UnitedHealthcare Select Advantage is an open-access, tiered benefit plan for our commercial members that allows them to get care from care providers who participate in the UnitedHealthcare Choice network without the need for a PCP referral to receive benefits from a specialist. This plan features three benefit levels that have different member cost share amounts depending upon the tiered status and participation status of the care provider.

Topic	Content								
Key Features	<ul style="list-style-type: none"> Referrals aren't required from the member's primary care provider for specialist care. Tier 1 lets members maximize their plan benefits at lower out-of-pocket costs for care. Members have out-of-network coverage but it may be at a higher out-of-pocket cost. Prior authorization and notification protocols and policies for UnitedHealthcare commercial plans apply. 								
Benefits	<table border="1"> <thead> <tr> <th>Tier Level</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>Tier 1</td> <td>This tier has the lowest cost for using care providers who participate in and are designated as Tier 1 for Heritage Select Advantage plans.</td> </tr> <tr> <td>Tier 2</td> <td>This tier has mid-level costs for using all other network care providers not designated as Tier 1 for Heritage Select Advantage plans.</td> </tr> <tr> <td>Tier 3</td> <td>This tier has higher costs for using out-of-network care providers.</td> </tr> </tbody> </table>	Tier Level	Description	Tier 1	This tier has the lowest cost for using care providers who participate in and are designated as Tier 1 for Heritage Select Advantage plans.	Tier 2	This tier has mid-level costs for using all other network care providers not designated as Tier 1 for Heritage Select Advantage plans.	Tier 3	This tier has higher costs for using out-of-network care providers.
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Tier 3	This tier has higher costs for using out-of-network care providers.								
ID Cards	<div style="display: flex; justify-content: space-around;"> <div style="border: 1px dashed black; padding: 5px; width: 45%;"> <p>Member ID: 123456789 Group Number: 9993050 Member: SUBSCRIBER SMITH Dependents: SPOUSE SMITH, CHILD1 SMITH, CHILD2 SMITH, CHILD3 SMITH Office: \$99 ER: \$99 UrgCare: \$99 Payer ID 87726 OPTUMRx Rx Bin: 610279 Rx PCN: 9999 Rx Grp: UHEALTH Heritage Select Advantage Underwritten by [Appropriate Legal Entity]</p> </div> <div style="border: 1px dashed black; padding: 5px; width: 45%;"> <p>Printed: 11/02/15 Members: We're here to help. Check benefits, view claims, find a doctor, ask a question and more. Web: www.myuhc.com Email: Advocate4Me@uhc.com Phone: 844-889-0219 Providers: 877-842-3210 or www.UnitedHealthcareOnline.com Medical Claims: PO Box 740825, Atlanta GA 30374 Pharmacists: 888-290-5416 Pharmacy Claims: OptumRx PO Box 29044 Hot Springs, AR 71903</p> </div> </div> <p>Sample member ID cards for illustration only; actual information varies depending on payer, plan and other requirements.</p>								
Online Information	<p>Plan Information: UHCprovider.com > Health Plans by State > Choose Tennessee.</p> <p>Prior Authorization and Notification Requirements: For services that require prior authorization or notification, please use the prior authorization and notification tool at UHCprovider.com/paan.</p>								
Contact Us	<p>If you have questions about your Participation Agreement, please contact your Network Management representative listed at UHCprovider.com > Contact Us > Find a Network Management Contact by State. If you have general questions, please call Provider Services at 877-842-3210.</p>								

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