



P.O. Box 30449
Salt Lake City, UT 84130-0449

Re: UnitedHealthcare's Florida Healthy Kids Contract Will End Dec. 31, 2019

Dear UnitedHealthcare Florida Healthy Kids Provider:

Starting Jan. 1, 2020, there will be changes to Florida Healthy Kids health plans throughout the state. As a result of these changes, our contract with Florida Healthy Kids will expire on **Dec. 31, 2019**.

What This Means for You

Florida Healthy Kids will no longer offer UnitedHealthcare plans in your area. Effective January 1, 2020, Aetna Better Health of Florida (Aetna) and Simply Healthcare Plans, Inc. (Simply) will provide coverage statewide, and Community Care Plan will provide coverage in eight Southeast and South Florida counties.

This doesn't change your direct participation with UnitedHealthcare. If you're not currently contracted with one of the health plans listed above and you want to continue seeing Florida Healthy Kids patients, you'll need to contact and contract with those health plans directly.

Continuity of Care

To help ensure continuity of care for your patients, you'll need to work with us to process any remaining claims for services provided up to Dec. 31, 2019. Please note that any new or continuing plan assumes full responsibility of the care for patients as of Jan.1, 2020.

If you have patients in treatment, please contact us so we can help coordinate transfer of services, if needed.

Resources and Support

We want to help make this transition easy for you. Please refer to the following details for more information.

- Learn more about this change at healthykids.org > Media > July 22, 2019.
- View the Frequently Asked Question guide, at healthykids.org/benefits/plan-change/.
- Call Aetna at **844-528-5815**.
- Call Simply Healthcare at **844-405-4298**.

We're Here to Help

If you're unsure how this will affect your office, please don't hesitate to contact your Provider Advocate or Provider Services at **877-842-3210**. Thank you in advance for your assistance during this transitional period.

Sincerely,

/s/

[Employee Name] [Title]

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