



Key Contact Information for Kansas and Northwest Missouri

Have questions about UnitedHealthcare? We have care provider support teams and library of online resources ready to assist you.

Provider Relations and Service Advocacy Manager

Jennifer L. Burdett, RN, BSN

Manager Provider Relation
Services & Advocacy

Phone: 316-722-4175

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Provider Advocates

Alley, Dawn

Phone: 913-962-1513

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Cook, Yvonne

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Herndon, Holli

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Reinhart-Stange, Denise

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Smith, Melissa

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Wolters, Lisa

Phone: 913-333-4009

Email: lisa_wolters@uhc.com

Service Areas for Sedgwick County Provider Advocates

If you provide services in Sedgwick County, your Provider Advocate is based on your zip code.

Herndon, Holli:

Holli is your Provider Advocate if your ZIP code is 67025, 67026, 67050, 67101, 67205, 67206, 67208, 67209, 67212, 67215, 67217, 67223, 67227 or 67235.

Reinhart-Stange, Denise:

Denise is your Provider Advocate if your zip code is 67067, 67202, 67203, 67204, 67210, 67213, 67214, 67218, 67219, 67220 or 67260.

Smith, Melissa: Melissa is your Provider Advocate if your zip code is 67037, 67055, 67110, 67142, 67207, 67216, 67226, 67228, 67230 or 67323.

Hospital/Facility Advocates

Cox, Rochelle (Chellie)

Phone: 316-744-0646

Email: rochelle_cox@uhc.com

Hospital/Facility Advocate for Children's Mercy, MOSAIC, St. Francis, Truman Medical Center, University of Kansas and Via Christi

Wrolstad, Kristy

Phone: 952-406-3675

Email: kristy_wrolstad@uhc.com

Hospital/Facility Advocate for Hays Regional, Lawrence Memorial, Mercy Health (Joplin), North Kansas City, PRIME, Saint Luke's, Shawnee Mission and Stormont Vail

Network Management/ Provider Contracting

Address: 10895 Grandview Drive, Suite 200

Overland Park, KS 66210

Phone: 866-612-4259

Email: ks.net.mgmt@uhc.com

Please include the physician name, contact name, phone number, tracking number, Tax Identification Number (TIN), and a brief description of the issue you're having.

Electronic Data Interchange (EDI) Claims

Phone: 800-842-1109

Online: UHCprovider.com > Menu > Resource Library > Electronic Data Interchange.

Electronic Payments & Statements (EPS)

Phone: 877-620-6194

Choose option 1 for enrollment and option 2 for access questions. Support is available 7 a.m. – 6 p.m. Central Time, Monday through Friday.

Link

Phone: 866-842-3278, option 1

Email: providertechsupport@uhc.com

Online: UHCprovider.com/Link

To sign in to Link, go to UHCprovider.com and click on the Link button in the top right corner.

