



Reminder: Referring Members to In-State, In-Network Care Providers

In support of Louisiana Department of Health (LDH) goals to increase healthcare access, create improved health outcomes and reduce costs for Medicaid recipients, we've established a comprehensive, state-wide network of care providers – including adult and pediatric specialists – capable of providing all levels of health care service to UnitedHealthcare Community Plan members.

What This Means for You

Per LDH guidelines, we're obligated to help ensure all medical services provided to our members are provided by in-state, in-network care providers when possible. In cases where a member has a clinical need that cannot be met by an in-state, in-network care provider, we'll work with the referring provider to arrange for care outside of the network and/or state.

Locating an In-State, In-Network Care Provider

You can locate an in-state, in-network care provider in one of two ways:

- **Phone:** Call our Provider Customer Service line at **866-675-1607**, 7 a.m. – 7 p.m. Central Time, Monday – Friday. For more information, click [here](#).
- **Online:** Go to **UHCprovider.com** > [Find Dr.](#)

We're Here to Help

If you have questions, please call **866-675-1607**. Thank you.