

Resources to support the reconsideration process

There are several resources to support the claims reconsideration process. Please visit UHCprovider.com or reach out to your UnitedHealthcare provider relations team with any questions.

Step 1

- Submit a reconsideration request online using the UnitedHealthcare Provider Portal. To access, please sign in to UHCprovider.com.

If you do not have a One Healthcare ID and need to register, get started at UHCprovider.com/newuser.

Step 2

- Check the status of your reconsideration online using the UnitedHealthcare Provider Portal. Please allow up to 30 days for processing.*

Step 3

- If your claim reconsideration did not resolve the issue, please escalate your reconsideration to the provider relations team
 - Complete the claim [template](#). [Instructions](#) on how to complete the template are available.
 - Send the completed template to centralprteam@uhc.com
- Please allow 48 hours for a response from the UnitedHealthcare provider relations team
- Questions about contracting, credentialing or requests for contract copies can be sent to networkhelp@uhc.com



1

Go to UHCprovider.com



2

Submit reconsideration using UnitedHealthcare Provider Portal



3

If reconsideration was not resolved, please contact the UnitedHealthcare Central provider relations team