

Non-routine newborn care notification requirements

UnitedHealthcare Community Plan of North Carolina

Effective March 1, 2022, UnitedHealthcare Community Plan of North Carolina requires notification for **non-routine** newborn care.

Notification requirements for newborn care

Non-routine newborn care (e.g., unusual jaundice, prematurity, sepsis, respiratory distress) is covered, and does not require prior authorization. The care provider manual will be updated accordingly to reflect that prior authorization is not required for non-routine newborn care.

Effective March 1, 2022, non-routine newborn care requires notification within 24 hours after care is rendered and will be subject to medical necessity review.

As a reminder, consistent with the terms of our care provider manual, infants remaining in the hospital after a mother's discharge require separate notification from their mother and will be subject to medical necessity review.

Notification for non-routine newborn care and infants remaining in the hospital after a mother's discharge is required even if maternity admission notification is provided and must be submitted using one of the following methods:

- Using the EDI 278N transaction at UHCprovider.com/edi
- Online Prior Authorization and Notification tool at UHCprovider.com/paan
- Calling Provider Services at 877-842-3210

If you do not timely provide notification for non-routine newborn care for infants remaining in the hospital after a mother's discharge, the normal newborn contract rate in your participation agreement will be applied to the covered services rendered. If you disagree with the reimbursement you receive for covered services rendered, you may seek to address the issue through the Claim Reconsiderations, Appeals and Grievances process in Chapter 12 of the care provider manual.

Maternity admission notification

Consistent with the terms of our [care provider manual](#), all maternity admissions require notification. Days in excess of 48 hours for vaginal deliveries and 96 hours for cesarean section require clinical information and medical necessity review.

Questions?

Please refer to the UnitedHealthcare Community Plan of North Carolina [care provider manual](#) for further details.