

# TennCare Targeted PCP COVID-19 Payments

## Frequently asked questions

TennCare received CMS approval for the additional primary care provider (PCP) funding as shared in the TennCare Nov.13, 2020 memo, [CMS Targeted Payments to PCPs](#). This memo can be located on the [TennCare Information About Coronavirus](#) website.

### How do I know if I am eligible for COVID-19 PCP targeted payments?

- Must be contracted with UnitedHealthcare Community Plan (formally UnitedHealthcare Plan of the River Valley, Inc.) and meet the PCP definition in the [UnitedHealthcare Care Provider Manual](#), and
- Must have TennCare members assigned to your practice who received billed services specifically in the months of January 2020 and February 2020

### How do I know if I am included in the MCO's PCP network?

UnitedHealthcare Community Plan requires participating care providers to have a signed agreement (contract) and meet the PCP definition as described in the [UnitedHealthcare Care Provider Manual](#).

### If I am eligible, do I have to do anything to obtain these funds?

No, UnitedHealthcare Community Plan will mail a paper check to your billing office within 30 days. Funds for the payments are based on services rendered in Jan. 1, 2020 – Feb. 29, 2020, and received by the MCO no later than June 18, 2020.

### What mechanism will be used to issue the COVID-19 PCP targeted payments?

Paper checks will be generated and mailed based on PCP tax ID number. If there are questions regarding your payment, please call Provider Customer Service at **800-690-1606**.

### More information

You can find the latest COVID-19-related information from UnitedHealthcare at [UHCprovider.com/covid19](#).

For UnitedHealthcare Community Plan of Tennessee specific guidance and regulations, please visit [UHCprovider.com/TNcommunityplan](#).

Thank you.