

Watch for Our Provider Satisfaction Survey!

In August, you may receive an invitation to take our Provider Satisfaction Survey from Escalent, the company that's administering the survey for us. If you're selected to participate in this year's survey, we ask that you please take a moment to share your input.

While we realize you're busy, your feedback is very important to us. We use the information you provide in the survey to make changes that can help ensure you have the best experience possible as you care for our members. We look forward to your insight!

We're Here to Help

If you have questions, please call us at **888-887-9003**, 8 a.m. – 6 p.m. Central Time, Monday – Friday. Long-Term Services and Supports care providers can call **888-787-4107**, 9 a.m. – 4 p.m. Central Time, Monday – Friday, except major holidays. Thank you!