

STAR+PLUS United for Quality Incentive Program

What you need to know

As one of our valued partners, we're excited to offer you the opportunity to participate in our United for Quality incentive program. We created this program for in-network nursing facilities like yours, so you can be rewarded for making a positive impact on health care quality, experience and costs for our STAR+PLUS plan members.

If you qualify for the incentive, you can earn a bonus by reaching target goals for certain Centers for Medicare & Medicaid Services (CMS) quality measures.

Who can participate?

Your UnitedHealthcare Community Plan in-network nursing facility may be eligible if it has achieved a four- or five-star rating in the most recent CMS posting. We access a facility's Minimum Data Set (MDS) through Simple LTC to determine who meets the eligibility criteria. If you don't already use Simple LTC, you'll be contacted by our vendor, Post Acute Analytics, LLC, for access to your MDS.

How are incentives earned?

To receive an incentive, you'll need to meet or exceed the target goals for five CMS quality measures. The following table lists the measure name, target goal and amount you'll earn per member for each addressed care opportunity.

What is the incentive amount?

If your facility reaches the target goal(s), you can earn a maximum of \$35 per STAR+PLUS member per month during a three-month quarterly measurement period. You may receive less, depending on your results for one or more of the quality measures. United for Quality payments are separate from those you receive for providing service to our members and will be sent to your billing address we have on file.

What if I have questions?

If you have questions, please contact your Provider Relations Advocate or call **866-858-3546**. Our goal with this quality initiative program is to work together with our providers to give STAR+PLUS members an even better health care experience. Thank you.

Care providers are prohibited from influencing the member's managed care organization selection for enrollment.

PCA-1-20-03440-C&S-FLYR_11182020

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STAR+PLUS United for Quality Incentive Program Measures and Target Goals

Measure Name	CMS Quality Measure Definition	Minimum Monthly Target Goal	Monthly Payment Per Member
Antipsychotic Medication Use	<p>Patients are not receiving routine or pro re nata (PRN) antipsychotic medications.</p> <p>Excludes patients who:</p> <ul style="list-style-type: none"> • Received antipsychotic medications during the last seven days or since their admission/entry or re-entry, if less than seven days <p>Or patients diagnosed with:</p> <ul style="list-style-type: none"> • Tourette’s syndrome • Huntington’s disease • Dementia • A diagnosis involving psychosis, including schizophrenia 	< 13.5%	\$7
Falls with Major Injury	<p>Patient experiences one or more falls with an injury of:</p> <ul style="list-style-type: none"> • Bone fracture • Joint dislocation • Subdural hematoma • Closed head injury with altered consciousness 	< 2.8%	\$7
High-Risk Pressure Ulcers	<p>Patient develops a stage II - IV pressure ulcer after being admitted to a facility. A patient is considered high-risk if they meet one or more of these three criteria on the target assessment:</p> <ul style="list-style-type: none"> • Comatose • Impaired bed mobility or transfer • Malnutrition or at risk for malnutrition <p>Excludes patients with ulcer(s) noted on their target assessment at the time of their admission, a Prospective Payment System (PPS) five-day or their readmission/return assessment.</p>	< 5.25%	\$7
Unplanned Hospital Readmissions	<p>Patient admission(s) to a hospital within 30 days after being discharged from an earlier hospital stay.</p>	≤ 15%	\$7
Urinary Tract Infections (UTI)	<p>Patient develops a urinary tract infection (UTI) within the last 30 days of the measurement time period.</p> <p>Excludes patients with a UTI noted on their target assessment at the time of their admission, a PPS five-day or their readmission/return assessment.</p>	< 2.5%	\$7
Total Potential Payment Per Member Per Month			\$35

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