

**An Important Message from**  
**The Texas Health and Human Services Commission (HHSC)**  
**Temporary EVV Policies for the Feb. 2021 Severe Winter Weather**

In response to the recent severe winter weather, HHSC issued [Temporary EVV Policies for Severe Winter Weather](#). The flexibilities are for dates of service of February 10, 2021 through February 24, 2021. The flexibilities are for program providers, financial management services agencies and consumer directed services employers required to use EVV.

Email questions to the [HHSC EVV Mailbox](#).