

**An Important Message from
The Texas Health and Human Services Commission (HHSC)**

Electronic Visit Verification (EVV) Optional Services

Background:

Electronic Visit Verification (EVV) optional services are services which are commonly delivered in situations similar to EVV required services. Program providers and financial management services agencies (FMSAs) can choose to collect EVV optional visit data and have it available in the EVV Aggregator. HHSC allows, but does not require, these services to be documented using the EVV system. EVV optional services can be selected in the EVV vendor system or EVV proprietary system (if available).

EVV optional services are in the EVV Home Health Care Services Bill Codes Table, which is located on the [EVV 21st Century Cures Act webpage](#) in [Excel](#) and [PDF](#) formats.

Key Details:

Visits for EVV optional services are transmitted to the EVV Portal if verified by the program provider, FMSA or Consumer Directed Services (CDS) employer.

Visits for EVV optional services are subject to the same system requirements and edits as an EVV visit.

EVV claims matching is not performed on claims for EVV optional services. A claim submitted for an EVV optional service will not deny if a matching EVV visit is not on file.

The use of EVV for Private Duty Nursing (PDN) is optional; however, the MCO should never reject PDN claims for EVV because an EVV visit is captured for time keeping only and is not matched to the PDN claim.

Additional information can be found in the Legend tab of the [EVV HHCS Bill Codes Table](#).

MCOs should be prepared to address provider questions about EVV optional services.

HHSC will add information about EVV optional services to the EVV Policy Handbook later this year. MCOs will be informed when it has published.

Resources:

Example of EVV optional services in the EVV Home Health Care Services Bill Codes Table

Payer	Program	Service	Proc Code Qualifier	HCPCS	mod 1	mod 2	mod 3	mod 4	Unit Type	Units Matched During EVV Claims Matching	837P POS/ 837I IOB	Procedure Effective Begin Date	Procedure Effective End Date	EVV Required / Optional ?	Effective Date for EVV Claim Denial for No Matching Visit	End Date for EVV Claim Denial for No Matching Visit	EVV Modifier Match Criteria
MCO	STAR, STAR Kids, Star Health, STAR+PLUS	Private Duty Nursing (PDN)	HC	T1000					per 15 min	No	N/A	9/1/2019	12/31/2199	Optional	N/A	N/A	HCPCS Only

For general EVV questions or questions about EVV Policy, email uhc_evv@uhc.com or call the LTSS Provider Relations Line at 888-787-4107.