

An Important Message from The Texas Health and Human Services Commission (HHSC) EVV Policy Handbook

Background:

HHSC has made revisions to the EVV Policy Handbook and it is now available. The handbook includes EVV standards and policy requirements for:

- Program providers
- Financial Management Services Agencies (FMSAs)
- Consumer Directed Services employers
- Payers such as HHSC and managed care organizations

Key Details:

The revised handbook is effective Nov. 1, 2021. The individual policies that were previously listed on the HHSC EVV webpage are now incorporated into the [EVV Policy Handbook](#).

- The changes are detailed in the Revisions section of the [EVV Policy Handbook](#) webpage.

The following computer-based training courses on the [EVV Training page of the HHS Learning Portal](#) now reflects the revised EVV Policy Handbook:

- Initial EVV Policy Training for CDS Employers
- EVV Policy Training for Program Providers and FMSAs

Use the applicable checklist within [EVV Training Requirements Checklist \(PDF\)](#) for EVV training requirements and completion options.

Email questions to uhc_cp_prov_relations@uhc.com.