

An Important Message from The Texas Health and Human Services Commission (HHSC) New and Revised EVV Policies Effective Aug. 1

HHSC has posted the following new and revised Electronic Visit Verification policies, effective Aug. 1. The information is on [the HHS EVV website](#) and is for program providers, financial management services agencies and consumer directed services employers.

New Policies

- [Data Collection Policy \(PDF\)](#)
 - The Data Collection Policy replaces the EVV Data Elements Policy. It requires an EVV system to verify critical data elements relating to the delivery of a Medicaid personal care service as required by Texas Government Code §531.024172.
- [Service Authorization Policy \(PDF\)](#)
 - Requires program providers and FMSAs to enter and maintain current service authorizations in the EVV system for each member receiving a service required to use EVV.

Revised Policies

- [EVV System Selection Policy \(PDF\)](#)
 - The System Selection Policy replaces the EVV Vendor Selection Policy. It now includes the EVV proprietary system option and updated requirements for selecting an EVV system.
- [EVV System Transfer Policy \(PDF\)](#)
 - The System Transfer Policy replaces the EVV Vendor Transfer Policy. It provides requirements for transferring from one EVV system to another.
- [Training Policy \(revised\)](#)
 - Requires program providers, FMSAs and CDS employers to complete EVV training prior to using an EVV system, and then annually.

Website Updates

The Forms section of the HHS EVV home page has been removed. The:

- Visit Maintenance Unlock Request has moved to the new EVV Visit Maintenance section to make it easier to locate.
- EVV Rights and Responsibilities for fee-for-service and managed care have moved to the new Rights and Responsibilities section.

[Email questions to HHSC EVV.](#)