

**An Important Message from
The Texas Health and Human Services Commission (HHSC)**

Co-pays for some CHIP services will resume starting May 12, 2023

You may begin collecting CHIP co-pays on May 12, 2023.

During the COVID-19 public health emergency, the Texas Health and Human Services Commission (HHSC) waived co-pays for Children's Health Insurance Program (CHIP) medical office visits. This waiver will end on May 11, 2023, except for mental health and substance use disorder outpatient office visits and COVID-19-related office visits for COVID-19 vaccines, testing, and treatment.

For CHIP medical office visits scheduled on or after **May 12, 2023**, you may begin collecting co-pays.

You may not charge co-pays for mental health and substance use disorder outpatient office visits.

Co-pays have been permanently removed for mental health and substance use disorder outpatient office visits to comply with federal regulations.

CHIP co-pays that members must pay are determined based on their income. CHIP co-pays do not apply to Native Americans, Alaska Natives, CHIP Perinate and CHIP Perinatal newborn members.

Providers must adhere to co-pay guidelines outlined in the UnitedHealthcare Community Plan of Texas [Care Provider Manual](#). If you have any questions, contact your Provider Advocate or call Customer Service at 888-887-9003, 8 a.m.–6 p.m., Monday–Friday.